

A woman in a white shirt and light blue pants is standing in a modern hotel lobby, looking down at a black suitcase. The lobby has large windows and a polished floor. The background shows a sign that says "STREET S".

# Allied Member Directory

## 2016-17

Goods and Services  
From Trusted OHLA  
Allied Members





## A data breach can deliver devastating consequences.

That's why Heartland is committed to protecting customers from cybercrime. To safeguard our customers, we pioneered Heartland Secure™, the most secure card processing solution in the industry. Heartland Secure is backed by our comprehensive breach warranty—at no additional cost to the merchant.

To learn more, contact Janelle McCarthy  
614.439.6778 or [janelle.mccarthy@e-hps.com](mailto:janelle.mccarthy@e-hps.com)  
[heartlandpaymentsystems.com](http://heartlandpaymentsystems.com)

**Heartland**

© 2015 Heartland Payment Systems, Inc.



Thank you for your support and participation in the Ohio Hotel & Lodging Association. Creating connections between entities in the hospitality industry is a priority for OHLA. This all-new and improved edition of our Allied Member Directory reflects the increased importance we're placing on providing information that helps you find valuable partners and resources.

Part of our core mission is to help increase your profitability and sustainability. The member companies in this publication have demonstrated a commitment to our organization and our industry. By working with them, you also help provide critical support to OHLA that we use to serve you better.

During the 2016-17 membership year, OHLA members and partners will continue to see positive change as we transform for the future. We will be stronger as we work together to:

- Produce Favorable Public Policy
- Improve Service and Professionalism
- Grow our Travel Economy
- Provide Resources and Connections
- Support Ohio's Unique Lodging Sector
- Increase Profitability and Sustainability
- Further Charitable & Community Involvement
- Champion Safety and Security
- Raise the Stature of Our Industry

There will be even more exciting developments in the days to come. We hope you will use this directory to find key information and contacts from our Allied Members and Premier Partners, and that you will give these businesses and organizations the chance to help you.

These partners make what we do for you possible!

Gerri Lombard  
General Manager, Hotel LeVeque Autograph Collection  
President, OHLA Board of Directors

RESIDENTIAL

COMMERCIAL

**ProGuard**  
Commercial Pest Solutions

A Division of Varment Guard® Environmental Services, Inc.

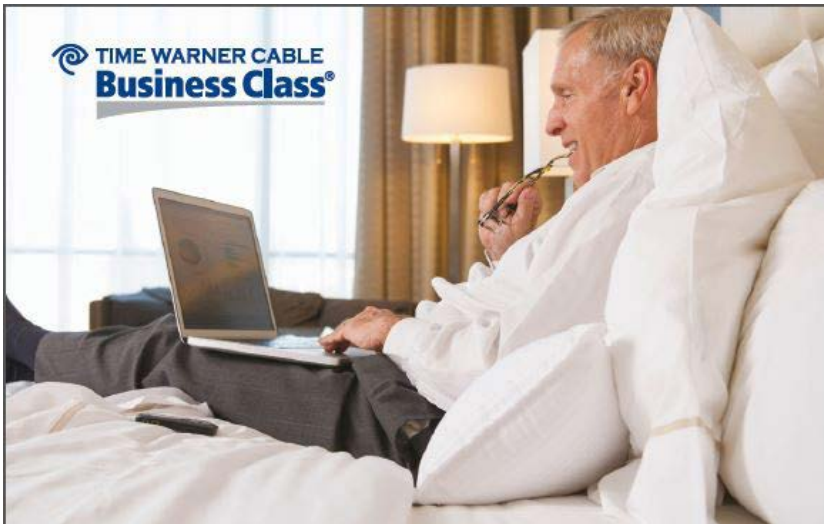
Offering Comprehensive Pest, Termite, Bed Bug, Wildlife and Bird/Goose Services

Call us **TODAY** to set up your complimentary evaluation  
**(877) 530-7027**



Proud Partners of the  
Columbus Zoo, Columbus Blue Jackets and  
Columbus Clippers

[WWW.PROGUARDCOMMERCIAL.COM](http://WWW.PROGUARDCOMMERCIAL.COM)



## Advanced Hospitality Solutions That Help Guests Feel At Home.

- Deliver Anywhere Internet Connectivity
- Securely Connect Multiple Properties and Headquarters
- State-of-the-Art High-Definition Television Programming

Call today for a FREE in-person technology assessment.

**Steven Williams | 614.481-5252**

INTERNET | VOICE | TELEVISION | NETWORK SERVICES | CLOUD

All products and services not available in all areas. Time Warner Cable Business Class is a trademark of Time Warner Inc. Used under license. ©2014 Time Warner Cable Enterprises LLC. All Rights Reserved.



## Amana PTAC

3982 Powell Road #160  
Powell OH 43065  
www.amana-ptac.com

### American Pride

Amana brand PTACs are designed to simplify your business with plain-and-simple product durability and advanced energy management features, all the while helping you to create the best environmental experience for your customer.

### CONTACT

Dave Hoffman, Sales Manager  
(800) 647-2982  
dhoffman@amana-ptac.com



## Ohio Heating & Refrigeration

1624 Clara Avenue  
Columbus OH 43211

### CONTACT

Samuel L. Norman, Owner/President  
(614) 863-6666  
dsummers@ohheating.com



## New Avenue Architects and Engineers

4740 Reed Road  
Upper Arlington OH 43220  
www.new-avenue.net

PIP, Full Architectural/MEP/Structural/Design Build Services  
Full A/E/MEP services including Structural.

### OHLA MEMBER OFFER

Free Consultation

### CONTACT

DJ Falcoski, Owner  
(614) 774-2573  
dj@djfalcoski.com



## thedesign architecture

4135 Erie Street  
Willoughby OH 44094  
[www.thedesign.com](http://www.thedesign.com)

### enriching lives through design

thedesign architecture is a multi-disciplined, international design firm specializing in hotel and restaurant design. Whether creating breathtaking resort environments, comforting respites for the weary business traveler or memorable dining experiences, we understand the art of entertainment. From concept to completion we create design solutions with meticulous attention to detail, keeping our clients' best interests at heart. TDA has a reputation for being honest, creative, flexible, innovative and professional, delivering design solutions that drive long-term return on investment. We have had the pleasure of working with brands like The Ritz-Carlton, JW Marriott, Renaissance, Hyatt International, Marriott International and Hilton International.

### OHLA MEMBER OFFER

TDA offers complimentary consultations and proposals for professional design services.

### CONTACT

Sandi Matgouranis, Marketing Associate  
(440) 269-2266  
[smatgouranis@thedesign.com](mailto:smatgouranis@thedesign.com)

## ASSOCIATIONS



## OACVB

37 West Broad Street, #480  
Columbus OH 43215  
[www.oacvb.org](http://www.oacvb.org)

### The guardians of the lodging tax.

OACVB is a resource for destination marketing organizations in Ohio to maximize the economic impact of tourism via effective communication, cooperative marketing, industry education, legislative awareness, issues management, trend identification and professional development. The power of partnership is visible in the Ohio Association of Convention & Visitor Bureaus, the voice for one of Ohio's most viable economic generators—tourism!

### CONTACT

Philip A Craig, Executive Director  
(888) 505-9552  
(614) 241-2222  
[pcraig@craiggroup.com](mailto:pcraig@craiggroup.com)



## Collins & Scanlon, LLP

3300 Terminal Tower  
Cleveland OH 44113  
[www.Collins-Scanlon.com](http://www.Collins-Scanlon.com)

Experienced, economical business lawyers with a track record in the hospitality industry.

### **OHLA MEMBER OFFER**

Free initial consultation

### **CONTACT**

Tim L. Collins, Partner  
(216) 696-0022  
[tcollins@collins-scanlon.com](mailto:tcollins@collins-scanlon.com)



*Solutions at Work*<sup>®</sup>

[www.laborlawyers.com](http://www.laborlawyers.com)

## Fisher & Phillips, LLP

250 West Street, Suite 400  
Columbus OH 43215  
[www.laborlawyers.com](http://www.laborlawyers.com)

### **Solutions at work**

Labor and Employment Law Firm with Nationwide Hospitality Practice

### **CONTACT**

Samuel N Lillard, Attorney  
(614) 453-7612  
(614) 716-8531  
[slillard@laborlawyers.com](mailto:slillard@laborlawyers.com)



## Ice Miller LLP

250 West Street, 7th Floor  
Columbus OH 43215  
[www.icemiller.com](http://www.icemiller.com)

### Build Advantage

Founded in 1910, Ice Miller LLP is committed to helping our clients stay ahead of a changing world. Ice Miller is committed to providing our clients with innovative, responsive, relevant and cost-effective solutions. Our attorneys help clients protect their interests and build an advantage through a variety of practice groups, including: Business Services, Intellectual Property, Bankruptcy, Lobbying, Labor, Employment and Immigration, Litigation, Employee Benefits, Environment, Tax, Trusts and Estates, Government Investigations, Real Estate, Municipal Finance, and Government Law. Ice Miller has more than 300 lawyers in offices in Chicago, Cleveland, Columbus, DuPage County, Ill., Indianapolis, New York, and Washington, D.C.

### CONTACT

Pete Wade, Partner  
(614) 462-2276  
(614) 975-9316  
[Pete.Wade@icemiller.com](mailto:Pete.Wade@icemiller.com)



## McNees Wallace & Nurick, LLC

21 East State Street, 17th Floor  
Columbus OH 43215  
[www.mwn.com](http://www.mwn.com)

### CONTACT

Brian Sallding  
(717) 237-5271  
[bsallding@mwn.com](mailto:bsallding@mwn.com)



## Porter Wright Morris & Arthur LLP

950 Main Avenue Suite 500  
Cleveland OH 44113  
[www.porterwright.com](http://www.porterwright.com)

Porter Wright offers restaurant and hospitality clients an efficient and comprehensive approach to legal services that delivers strong guidance and effective solutions to clients' most demanding legal issues. This approach keeps clients free to focus on their daily operations, while we manage their legal challenges.

### CONTACT

David Tryon, Partner  
(216) 443-2560  
[dtryon@porterwright.com](mailto:dtryon@porterwright.com)





## **COSI (Center of Science and Industry)**

333 W Broad Street  
Columbus OH 43215  
[www.cosi.org](http://www.cosi.org)

Explore COSI, Columbus' dynamic hands-on science center! COSI was named the #1 science center in the country for families by "Parents Magazine" and features 320,000 square feet of hands-on science, exhibition areas, Central Ohio's largest digital movie screen, a Planetarium, a special area for children from birth through first grade, the country's only high-wire unicycle and live shows.

### **CONTACT**

Roxi Komminsk, Manager of Group Sales & Tourism  
(614) 629-3140  
(614) 580-5372  
[rkomminsk@cosi.org](mailto:rkomminsk@cosi.org)

## AUDIO-VISUAL SERVICES



**800.899.8877**

## **ITA, Inc.**

2162 Dana Ave at I-71  
Cincinnati OH 45207  
[www.ITA.com](http://www.ITA.com)

### **BE SEEN. BE HEARD. BE MEMORABLE.**

ITA specializes in exceptional full service, on-site AV operations. Running your hotel is challenging enough...refocusing operations, fortifying cash positions to navigate downturns in demand and fund future growth. ADR challenges, increasing transportation costs and declining airline capacities, with these worries and others to face, who you select to interact with your guests and provide your on-site AV services needs to be proven, progressive, and flexible—making ITA your best choice in seeking a strategic partner who will work with you and not dictate your relationship.

### **CONTACT**

Buzz Wheatley, Director of Sales - Hotel Services  
(800) 899-8877  
(513) 504-4670  
[Buzz.wheatley@ita.com](mailto:Buzz.wheatley@ita.com)



## Mills James

3545 Fishinger Boulevard  
Columbus OH 43026  
www.mjp.com

### Mills James—everything you need to tell your story.

Mills James is proud to be the preferred provider of audiovisual services for top hotels and conference centers throughout central Ohio.

### TESTIMONIAL

*"Customer service is the paramount mission of our business every day at our hotels, and Mills James embraces this vision as passionately as we do."  
"Mills James has been a committed partner to the hotel and has made our clients happy."*

### CONTACT

Joe James, VP of Hospitality Audiovisual Services  
(614) 205-8250  
jjames@mjp.com

## OHIO WORKERS' COMPENSATION COVERED FROM HEAD TO TOE



CareWorks is proud to be endorsed as the preferred workers' compensation Managed Care Organization (MCO) of the Ohio Hotel & Lodging Association

**Personalized medical management services designed to promote recovery, help control costs and enhance productivity.**

Dedicated Case Management | Individually Assigned Account Executives  
Web-Based Claims Access | Online Injury Reporting & Provider Search  
Injury Reporting Packets | Initial Treating Provider Listings  
First Report of Injury (FROI) | Medical Bill Payment  
Customized Claims Reporting | Return to Work  
Drug Utilization Review

**Call or visit us online to learn more about how we strive to exceed our customers' expectations.**

# CareWorks

1-888-627-7586 | [www.careworksmco.com](http://www.careworksmco.com) | [cwinfo@careworks.com](mailto:cwinfo@careworks.com)



## International Monetary Systems

8940 Cotter Street  
Lewis Center OH 43035  
[www.imsbarter.com](http://www.imsbarter.com)

### Changing the way the world does business.

IMS Barter has been helping businesses barter in Ohio for over 40 years. Known as TradeCorp until a 2002 acquisition by International Monetary Systems. The Ohio division of IMS Barter handles clients throughout central and southwestern Ohio, including Dayton and Cincinnati, in addition to the Columbus area.

### CONTACT

Barbara Martin, Regional Vice President  
(800) 872-3348  
[barb.martin@imsbarter.com](mailto:barb.martin@imsbarter.com)

## BEDDING AND MATTRESSES



## Serta Mattress Company

601 Gateway Boulevard  
Monroe OH 45050  
[www.serta.com](http://www.serta.com)

### Serta “We Make The World’s Best Mattress”

Number One Manufacturer of Quality Mattresses and Foundations for the Hospitality Industry.

### CONTACT

Don Burgstahler, Regional Contract Sales Manager  
(513) 421-4094  
(513) 520-0180  
[dburgstahler@sertanational.com](mailto:dburgstahler@sertanational.com)



## White Dove Mattress, LTD.

3201 Harvard Avenue  
Cleveland OH 44105  
[www.whitedoveusa.com](http://www.whitedoveusa.com)

Mattress/Box Springs/Bed Frames

### CONTACT

Les McNair, Director of Contract Sales  
(513) 677-0626  
(513) 505-8058  
[lmcnair@whitedoveusa.com](mailto:lmcnair@whitedoveusa.com)



### **AD-RACK**

12700 Townepark Way, Suite 201  
Louisville KY 40243  
[www.ad-rack.com](http://www.ad-rack.com)

#### **Targeted Tourist Brochure Distribution**

AD-RACK provides tourist brochure distribution; servicing Hotels and Tourist Information Centers in Ohio as well as distribution in Kentucky, Tennessee and Georgia. We have promoted the tourism industry for 45 years.

#### **OHLA MEMBER OFFER**

AD-RACK provides a rack (free of charge) that will match the hotel's décor and services the rack regularly with up-to-date tourism literature.

#### **CONTACT**

Joyce Bryant, Sales Manager  
(502) 253-5454  
(502) 724-1965  
[joyce@ad-rack.com](mailto:joyce@ad-rack.com)

## COMMERCIAL BUILDERS



### **Continental Building Systems**

150 E. Broad Street  
Columbus OH 43215  
[www.continental-buildingsystems.com](http://www.continental-buildingsystems.com)

#### **CONTACT**

Ryan Lidke, Business Development Executive  
(614) 883-1078  
[rlidke@continental-buildingsystems.com](mailto:rlidke@continental-buildingsystems.com)



## Active Telephones, Inc.

221 Broad Street  
Milford CT 6460  
[www.activetelephones.com](http://www.activetelephones.com)

**Our prices are unmatched, our service is unbeatable.  
You're going to enjoy working with us.**

Providing the cutting edge in modern-day hospitality telecommunication systems combined with incomparable customer service, Active Telephones has become the industry leader for over 25 years. Active Telephones is an authorized Mitel dealer with a specialty in Voice-Over-IP. Active Telephones has also integrated IP-Security Systems, Energy Management Systems and High-Speed Internet Solutions into its communication packages to ensure every customer's property is always on the cutting-edge of technology. With lines installed all over the world within every hotel franchise, Active Telephones has the experience and expertise to bring solutions to your property no matter how simple or complicated the project at hand. From boutique to full-service hotels, Active Telephones provides solutions for any size property on time, on budget, every time.

### CONTACT

Edward Scukas, Office Manager  
(800) 275-2284  
(203) 494-9599  
[escukas@activetelephones.com](mailto:escukas@activetelephones.com)



## Broadband Hospitality

590 E Western Reserve Road, Suite 9C  
Youngstown OH 44514  
[www.broadbandhospitality.com](http://www.broadbandhospitality.com)

### INTERNET \* TV \* PHONE \* BANDWIDTH \* SUPPORT

Broadband Hospitality (BBH) has been serving the hospitality industry for over 22 years as one of the nation's leading hospitality technology service providers for guest wi-fi, DIRECTV high-definition TV, PBX phone systems, internet bandwidth upgrades and 24 x 7 x 365 guest support. We are Marriott GPNS-certified, a member of the DIRECTV Dealer Advisory Council, the nation's largest PhoneSuite dealer, and operate our own, on-site, US-based Help Desk from our corporate headquarters in Youngstown, Ohio. BBH researches and audits existing technology then offers solutions on how to decrease costs while increasing services to each hotel. Call us today! (800) 440-7008.

### CONTACT

Curt Weingart, VP Sales & Marketing  
(330) 629-6671  
[cweingart@bbhnow.com](mailto:cweingart@bbhnow.com)



## Clear Sky Communications

P.O. Box 1628  
Delaware OH 43015  
www.clearskytv.com

---

### TESTIMONIAL

*"Jim, Everything is working great! We already provided a recording to the police to use for an incident with someone breaking into a car in the parking lot. The police were very impressed with the picture quality of the camera system. I have been very happy with the system." -Dan Huffman  
AGS House Cooperative*

### Professional - Knowledgeable - Affordable

Clear Sky Communications of Ohio has been offering DIRECTV services for over 16 years. We specialize in providing TV programming, TV mounting, wiring services, wi-fi and video surveillance systems for a variety of businesses that include hotels, resorts, health care facilities, bars, restaurants, office buildings, and many other commercial locations. We will be there for you with quick and dependable service after the sale. "You can count on us to do the right thing."

### OHLA MEMBER OFFERS

- A free complimentary 2.1 MP HD dome camera with every video surveillance system installation.
- Twenty (20) extra anti-microbial DIRECTV remote controls with every DRE or DRE plus installation.

### CONTACT

Jim Shifferly, President  
(614) 885-3474 x101  
(740) 972-1832  
jims@clearskytv.com

---

## DIRECTV Hospitality Solutions

1397 Bryden Road  
Columbus OH 43205

### CONTACT

Anthony Brown, Regional Sales Manager  
(614) 288-6194  
anthony.brown@asmnet.com



## Pinnacle Communications

8250 Winton Road, LL1  
Cincinnati OH 45231  
[www.pcc360.com](http://www.pcc360.com)

### Keep-Connected

Hotel 360 Phone Systems (PBXes & Phones), Voice Mail Systems (VMSes), Call Accounting Systems (CASes), Room & House Phones (all brands); Guest Internet Access (GIA) Systems. Direct TV, HOTEL 360 combines them all (with Cabling & Surveillance), VOICE - 2nd year in a row—#1 - U.S. Mitel Hospitality Dealer - Innovations VMS, CAS & Tiger TMS, CAS now part of Mitel - Hosted Solutions, GIA - Approved U.S. IHG-GIA provider, ever-growing multi-hotel brands GIA provider, DIRECT TV Equipment Systems - DRE-Direct Residential Experience - Traditional Hotel Direct TV - Agent for Direct TV Hotel programming.

### CONTACT

Roger Woellert, Sales Account Manager  
(513) 484-9096  
[rwoellert@pinnaclecommunications.com](mailto:rwoellert@pinnaclecommunications.com)

## PREMIER PARTNER



## Time Warner Cable Business Class

1015 Olentangy River Road  
Columbus OH 43212  
<http://business.twc.com>

### TESTIMONIAL

*"I just can't say enough about TWCBC's service and dependability. Now I'm receiving compliments about our internet service."  
- Victor Dollar, General Manager, Four Points by Sheraton*

### Flexible, Scalable Technology Solutions for Hotels

Time Warner Cable Business Class provides hotels with the connectivity to help guests feel right at home. Today's travelers expect a higher level of in-room technology than ever before. Guests are now demanding a homelike experience, complete with high-definition (HD) TV programming, on-demand video, and secure, high-speed internet. To increase guest satisfaction and build customer loyalty, Time Warner Cable Business Class can help. As a technology partner, we offer hospitality solutions using the cutting-edge technology you need to elevate your guests' experience, while also boosting the operational efficiency and effectiveness of your employees.

### OHLA MEMBER OFFER

Free consultation

### CONTACT

Steven Williams, Enterprise Sales Manager  
(614) 481-5252  
(310) 904-5241  
[steven.williams1@twcable.com](mailto:steven.williams1@twcable.com)

# CORNING

## Corning Optical Communications

800 17th Street NW  
Hickory NC 28601  
[www.corning.com](http://www.corning.com)

### TESTIMONIAL

*"The Corning ONE™ Wireless Platform offers virtually unlimited bandwidth on which to deliver cellular and Wi-Fi right to the access point. The converged, modular, and all-optical infrastructure will give us the capabilities we need today with the flexibility to expand in the future." –Abe Hong Chief Information Officer, Station Casinos*

### Wire it once, connect it forever.

Corning's Optical Network Evolution (ONE™) includes infrastructure solutions for the business-savvy hotel owner for both wired and wireless applications that will last the lifetime of your property. Supporting fiber to the room with in-building cellular solutions or LAN infrastructure upgrades, ONE™ provides a state-of-the-art, reliable connection today, while future-ready to meet the needs of tomorrow's applications.

### CONTACT

Ron Wells, Territory Sales Manager  
(913) 706-4135  
[wellsrw@corning.com](mailto:wellsrw@corning.com)

## CONSTRUCTION



## Fox Blocks

6110 Abbott Drive  
Omaha NE 68110  
[www.foxblocks.com](http://www.foxblocks.com)

### Be Clever...Build Green

Fox Blocks Insulating Concrete Form (ICF) Wall Systems are used to build superior walls for residential and commercial structures. They provide an extremely energy efficient building envelope offering outstanding strength, sound, air quality and well insulated walls. Fox Blocks are fully reversible and are offered as a fully assembled system or knock-down product. Learn more at [www.foxblocks.com](http://www.foxblocks.com) and download our estimator from the app store or google play.

### CONTACT

David Morris, Regional Sales Manager  
(502) 744-9724  
[david@foxblocks.com](mailto:david@foxblocks.com)





## RICOP Construction Co.

2040 Fairwood Avenue  
Columbus OH 43207  
[www.ricop.com](http://www.ricop.com)

### Design-Build Construction Services

RICOP Construction Company has been providing Design-Build Construction Services on projects across the Midwest since 1990. We recognize the importance of controlling the schedule, cost and quality. We work alongside owners to capture their hotel vision, design it, construct it and turn it over on time. Our mission is to provide a service that affords our owners the time to do what they do best and the assurance that their project is in good hands. Our Value-Added Services include Finance Alignment, Conceptual Budgeting and Planning, Land Procurement, Due Diligence and Hotel Brand Compliance.

### CONTACT

Mark Ludwig, Business Developer  
(614) 420-2990  
(614) 477-8330  
[mludwig@ricop.com](mailto:mludwig@ricop.com)

### TESTIMONIAL

*"I engaged RICOP Construction to construct a 71-room Sleep Inn and Suites in Cambridge, Ohio. They agreed to complete construction within budget and within ten months. They completed the hotel within the ten months period and within budget. I would recommend RICOP Construction for similar products." - Peter K. Hulburt, President, PKH Cambridge Hotel, LLP*

## CONTRACTOR – RENOVATION/FF&E INSTALL



## America's Floor Source

459 Orange Point Drive, Suite A  
Lewis Center OH 43035  
[www.americasfloorsource.com](http://www.americasfloorsource.com)

### CONTACT

Michael Hill, Vice President, Commercial Division  
[mike.hill@americasfloorsource.com](mailto:mike.hill@americasfloorsource.com)



## BJB, Inc.

958 Logan Street  
Louisville KY 40204  
[www.bjbrestitution.com](http://www.bjbrestitution.com)

### CONTACT

Dennis Bolton, Owner/President  
(502) 582-2833  
[dennis@bjbrestitution.com](mailto:dennis@bjbrestitution.com)



## **Designer Walls, Inc.**

14150 Industrial Avenue North  
Maple Heights OH 44137

Founded in 1987, Designer Walls, Inc. has established itself as a premier interior finishing contractor providing a full range of interior construction services and hospitality finishes. We have knowledgeable management and our associates are friendly and trustworthy. We raise the bar on professionalism and make clean-up as important as the work itself. We self-perform our labor and always have a hands-on working manager at every project.

### **CONTACT**

Kathy H Pierce, President  
(216) 662-3764  
info@designerwalls.com

## CONVENTION & VISITORS BUREAUS



## **Akron/Summit Convention & Visitors Bureau**

77 E Mill Street  
Akron OH 44308  
www.visitakron-summit.org

The Akron/Summit Convention & Visitors Bureau was created in 1973 to promote Summit County as an ideal destination for meetings, conventions, expositions, group tours and leisure travel pursuits. The Bureau is funded solely by the bed tax collected from visitors utilizing Summit County hotels/motels. Greater Akron boasts stylish urban amenities amid the breathtaking beauty of its northeast Ohio vistas. A wonderful array of attractions, accommodations, restaurants, meeting and convention facilities and countless recreational activities await you and your event delegates. Our Destination Sales Team is poised to make your next meeting experience one you can call your very own. Maximize our expertise, while minimizing your time and resources. Contact us today to learn about our complimentary planning services.

### **CONTACT**

Jim Mahon, VP of Marketing & Brand Management  
(330) 374-8945  
jmahon@visitakron-summit.org



## Athens County CVB

667 E State Street  
Athens OH 45701  
[www.athensohio.com](http://www.athensohio.com)

The mission of the Athens County Convention and Visitors Bureau is to enhance the economic and cultural development of Athens County through marketing and promotion of the area as a destination for travelers from outside of Athens County. We work to promote our beautiful county as the perfect destination for leisure travelers, group tours, Ohio University affinity groups and anyone with a love for Athens.

### CONTACT

Paige Alost, Executive Director  
(740) 592-1819  
[palost@athensohio.com](mailto:palost@athensohio.com)



## Butler County Visitors Bureau

8756 Union Centre Boulevard  
West Chester OH 45069  
[www.gettothebc.com](http://www.gettothebc.com)

### Get To The BC

The Butler County Visitors Bureau (BCVB) is the premier regional destination marketing organization for leisure travel, sports, meeting and group tourism in Butler County, Ohio. It is dedicated to contributing to a thriving local economy through a strong regional and national tourism presence.

### CONTACT

Mark Hecquet, Executive Director  
(513) 860-4194  
[mhecquet@gettothebc.com](mailto:mhecquet@gettothebc.com)



## Cambridge/Guernsey County Visitors & Convention Bureau

627 Wheeling Avenue, Suite 200  
Cambridge OH 43725  
[www.visitguernseycounty.com](http://www.visitguernseycounty.com)

### Let Your Spirit Roam Free!

As a Destination Marketing Organization, the Cambridge/Guernsey County VCB offers leisure and group travel information as well as meeting/wedding/reunion information.

### CONTACT

Debbie Robinson, Executive Director  
(740) 432-2022  
(740) 705-6413  
[director@visitguernseycounty.com](mailto:director@visitguernseycounty.com)



## Cincinnati USA Convention & Visitors Bureau

525 Vine Street, Suite 1500  
Cincinnati OH 45202  
[www.CincyUSA.com](http://www.CincyUSA.com)

### Look at us now!

Cincinnati brings 'new cool' to meetings and events.

### CONTACT

Dan Lincoln, President & CEO  
(513) 632-5372  
[DLincoln@cincyusa.com](mailto:DLincoln@cincyusa.com)



## Clermont County CVB

P.O. Box 100  
Batavia OH 45103  
[www.visitclermontohio.com](http://www.visitclermontohio.com)

The Clermont County CVB is a destination marketing organization.

### CONTACT

Mark Calitri, President  
(859) 991-3296  
[MC@visitclermontohio.com](mailto:MC@visitclermontohio.com)



## Clinton County Convention & Visitors Bureau

13 N South Street  
Wilmington OH 45177  
[www.clintoncountyohio.com](http://www.clintoncountyohio.com)

### **An Open Invitation**

Services to assist meeting planners in the initial research, venue selection, and support services during events.

### **CONTACT**

Debbie Stamper, Executive Director  
(937) 382-1965  
[dstamper@clintoncountyohio.com](mailto:dstamper@clintoncountyohio.com)

---



## Dayton Convention & Visitors Bureau

1 Chamber Plaza, Suite A  
Dayton OH 45402  
[www.daytoncvb.com](http://www.daytoncvb.com)

The Dayton/Montgomery County Convention & Visitors Bureau, an independent, non-profit organization funded by a county-wide customer hotel/motel bed tax, serves as an economic catalyst by marketing and promoting the community as THE Ohio destination. We provide services for tourism events, conventions, leisure and business travel and advocacy for destination development.

### **CONTACT**

Jacquelyn Powell, President & CEO  
(937) 226-8267  
[jypowell@daytoncvb.net](mailto:jypowell@daytoncvb.net)



## Delaware County Convention & Visitors Bureau

34 S Sandusky Street  
Delaware OH 43015  
[www.visitdelohio.com](http://www.visitdelohio.com)

### Stay All Day & All of the Night

We promote Delaware County, which offers big-time attractions and small town charm just minutes north of Columbus, Ohio. With a wide range of activities and attractions, it's a playground for every generation to enjoy. Experience the energy and excitement of a major metropolitan area or get back to nature with endless outdoor activities like boating, fishing, golfing, mountain biking and camping. And when it comes to shopping, Delaware County offers the best of both worlds. You'll find quaint, one-of-a-kind antique stores and the world's finest fashion-forward retailers.

### CONTACT

Debbie Shatzer, Executive Director  
(740) 368-4748  
[delcocvb@visitdelohio.com](mailto:delcocvb@visitdelohio.com)



## Destination Cleveland

334 Euclid Avenue  
Cleveland OH 44114  
[www.thisiscleveland.com](http://www.thisiscleveland.com)

Destination Cleveland is Cleveland's convention and visitors bureau. A DMAI-accredited non-profit organization, our mission is to drive economic impact and stimulate community vitality for Greater Cleveland through leisure and business travel.

### CONTACT

David Gilbert, President & CEO  
(800) 321-1001  
[dgilbert@destinationcle.org](mailto:dgilbert@destinationcle.org)



## Destination Toledo, Inc.

401 Jefferson Avenue  
Toledo OH 43604  
[www.visittoledo.org](http://www.visittoledo.org)

### Accessible, Affordable & Accommodating

Convention, meeting, tourism and sports information for Toledo Region.

### CONTACT

Richard C. Nachazel, President  
(419) 321-6404  
[rnachazel@visittoledo.org](mailto:rnachazel@visittoledo.org)



## Dublin Convention and Visitors Bureau

9 South High Street  
Dublin OH 43017  
[www.IrishisanAttitude.com](http://www.IrishisanAttitude.com)

### Irish is an Attitude in Dublin, Ohio!

The Dublin Convention & Visitors Bureau attracts and services visitors by communicating and facilitating the Dublin Experience.

### CONTACT

Scott Dring, Executive Director  
(614) 792-7666  
[sdring@irishisanattitude.com](mailto:sdring@irishisanattitude.com)



## Experience Columbus

277 W Nationwide Boulevard, Suite 125  
Columbus OH 43215  
[www.experiencecolumbus.com](http://www.experiencecolumbus.com)

Experience Columbus' vision is to be the leading force in creating and revealing the best of the Columbus experience to the world. Experience Columbus' mission is to sell, market and promote the Destination Columbus experience to visitors.

### CONTACT

Brian Ross, President and CEO  
(614) 736-6949  
[bross@experiencecolumbus.com](mailto:bross@experiencecolumbus.com)



## Gahanna Convention & Visitors Bureau

167 Mill Street  
Gahanna OH 43230  
[www.visitgahanna.com](http://www.visitgahanna.com)

### The Herb Capital of Ohio

Gahanna Convention & Visitors Bureau designs and distributes an Official Visitors Guide for the city locally and in response to leads generated through marketing and advertising efforts. They provide information to area visitors regarding hotels, restaurants, attractions, etc. They work with meeting, conference and event planners and sports tournament organizers to identify potential facilities and locations and assist in securing hotel room blocks. They prepare and provide welcome bags to tournament and event participants. They meet with tour operators to promote and market overnight travel packages to the area.

### CONTACT

Laurie Jadwin, CTA, Executive Director  
(614) 418-9114  
(614) 226-6830  
[ljadwin@visitgahanna.com](mailto:ljadwin@visitgahanna.com)

---



## Greater Springfield Convention & Visitors Bureau

20 South Limestone Street, Suite 100  
Springfield OH 45502  
[www.visitgreaterspringfield.com](http://www.visitgreaterspringfield.com)

Here you'll experience inspiring arts and culture, nationally recognized historic sites and spectacular outdoor recreation.  
#FindYourUnwind

### CONTACT

Chris Schutte, Director  
(937) 325-7621  
[cschutte@greaterspringfield.com](mailto:cschutte@greaterspringfield.com)

---



## Greene County CVB

1221 Meadowbridge Drive, #A  
Beavercreek OH 45434  
[www.greenecountyohio.org](http://www.greenecountyohio.org)

### Color Outside the Lines

Convention & Visitor's Bureau

### CONTACT

Kathleen Wright, Director  
(937) 429-9100  
[kwright@greenecountyohio.org](mailto:kwright@greenecountyohio.org)





## Hancock County Convention and Visitors Bureau

123 E Main Street  
Findlay OH 45840  
[www.visitfindlay.com](http://www.visitfindlay.com)

The Hancock County CVB is here to assist you in your travel needs! No matter what brings you to the Findlay-Hancock County area, you are sure to enjoy your visit. We have fantastic restaurants that will explore authentic tastes from across the world, shops with hidden treasures to be found, shows to be watched and plenty of history to be discovered. Go to [VisitFindlay.com](http://VisitFindlay.com) to explore our different dining, shopping and entertainment options and visit our Welcome Center to learn more!

### CONTACT

Danielle Wilkin, Event Coordinator  
(419) 422-3315  
[dwilkin@visitfindlay.com](mailto:dwilkin@visitfindlay.com)



## Holmes County Tourism Bureau

6 W Jackson Street, Suite A  
Millersburg OH 44654  
[www.VisitAmishCountry.com](http://www.VisitAmishCountry.com)

### Hand-crafted, heart-felt

The Holmes County Tourism Bureau is dedicated to sharing the heritage and hospitality of our community through our annual Amish Country Map & Visitors' Guide, regional advertising, social media, and Amish Country Lodging Council. We encourage visitors to take the road less traveled, to spend the day adventuring through rolling hills and to sink into the comfort of a local lodging at night. Through the promotion of member businesses, we seek to help visitors experience the authentic foods, crafts, culture and peace of Amish Country Ohio. It is a hand-crafted, heart-felt experience.

### CONTACT

Danara Wallace, Marketing Coordinator  
(330) 674-3975  
[danara@holmescountychamber.com](mailto:danara@holmescountychamber.com)



## Lake Erie Shores & Islands - East

4424 Milan Road, Suite A  
Sandusky OH 44870  
[www.shoresandislands.com](http://www.shoresandislands.com)

---

### TESTIMONIAL

*"As a seasoned association executive and meeting planner, Lake Erie Shores & Islands CVB provides my team with amazing professional assistance. Everything from marketing materials and mailings to grant opportunities and on-site assistance, it's great having the Lake Erie Shores and Islands professionals ready to help." -Dixie Russell, CAE, CMP, Account Manager, Offinger Management Co.*

### Lake Erie Love

We promote the Ohio's Lake Erie Shores & Islands, home of Cedar Point, Put-in-Bay, South Bass Island, Kelleys Island, several indoor waterpark resorts, historical sites, lighthouses and activities such as fishing, boating, and kayaking to business and leisure travelers. Our marketing efforts include print, online, television and radio advertising in targeted market areas, E-mail newsletters, social media outlets, ShoresandIslands.com website, face-to-face meetings with group tour operators and meeting planners, travel shows, and brochures and guides. Lake Erie Shores & Islands is the destination name given to the Erie/Ottawa County region in Ohio. It is not limited by county boundaries, but brands the region as a destination for vacationers, group tours, meetings and conventions, events, weddings and sports. The Lake Erie Shores & Islands Welcome Centers, officially known as visitors bureaus, are the primary marketing organizations for the region. These centers are funded primarily by lodging taxes collected from area overnight guests.

### CONTACT

Dawn Weinhardt, Managing Director  
(419) 625-2984  
[dawn@shoresandislands.com](mailto:dawn@shoresandislands.com)



## Lake Erie Shores & Islands - West

770 SE Catawba Road  
Port Clinton OH 43452  
[www.shoresandislands.com](http://www.shoresandislands.com)

### Lake Erie Love

We promote the Ohio's Lake Erie Shores & Islands, home of Cedar Point, Put-in-Bay, South Bass Island, Kelleys Island, several indoor waterpark resorts, historical sites, lighthouses, and activities such as fishing, boating, and kayaking to business and leisure travelers. Our marketing efforts include print, online, television and radio advertising in targeted market areas, E-mail newsletters, social media outlets, ShoresandIslands.com website, face-to-face meetings with group tour operators and meeting planners, travel shows, brochures and guides.

### CONTACT

Larry Fletcher, Executive Director  
(419) 734-4386  
(740) 607-9347  
[larry@shoresandislands.com](mailto:larry@shoresandislands.com)



## Licking County Convention and Visitors Bureau

455 Hebron Road  
Heath OH 43056  
[www.explorelc.org](http://www.explorelc.org)

Explore Licking County is designed to help the community, which consists of local, statewide, national and global audiences, find their way to a one of a kind Licking County experience. Through collaboration with our business partners, we aspire to provide unique, educational and fun experiences for both tourists and residents in Licking County.

### CONTACT

Dan Moder, Executive Director  
(740) 345-8224  
[dmoder@escapetolickingcounty.com](mailto:dmoder@escapetolickingcounty.com)



## Lima/Allen County CVB

144 South Main Street, Suite 101  
Lima OH 45801  
[www.lima-allencvb.com](http://www.lima-allencvb.com)

### We have it!

The Lima/Allen County CVB is the county's destination marketing organization offering a variety of services, information, and materials to create a productive and enjoyable visit to both leisure and business guests and groups.

### CONTACT

Christine Pleva, Executive Director  
(419) 222-6075  
[christine@lima-allencvb.com](mailto:christine@lima-allencvb.com)



## Mansfield Convention & Visitors Bureau

124 North Main Street  
Mansfield OH 44902  
[www.mansfieldtourism.com](http://www.mansfieldtourism.com)

Through effective management of resources, the Mansfield & Richland County Convention & Visitors Bureau is committed to promoting the area's facilities, attractions and events as a destination for visitors, resulting in increased business activity and the improved quality of life for Richland County.

### CONTACT

Lee Tasseff, President  
(419) 525-1300, ext 24  
(419) 544-0291  
[ltasseff@mansfieldtourism.com](mailto:ltasseff@mansfieldtourism.com)



## Marietta, Washington County CVB

119 Greene Street  
Marietta OH 45750  
[www.mariettaohio.org](http://www.mariettaohio.org)

### Historic, Charming, Riverboat Towns.

Travel and tourism services

### CONTACT

Jeri Knowlton, Executive Director  
(740) 373-5178  
(304) 834-7577  
[jeri@mariettaohio.org](mailto:jeri@mariettaohio.org)



## Marion Area Convention & Visitors Bureau

1713 Marion-Mt. Gilead Road, Suite 110  
Marion OH 43302  
[www.visitmarionohio.com](http://www.visitmarionohio.com)

We are the destination marketing entity for Marion County, Ohio. We put together itineraries for tour groups, work on marketing to draw visitors to the area, and offer facilities listings and more for inquiries, all for the purpose of bringing an economic impact to the area.

### CONTACT

Diane Watson, Executive Director  
(740) 389-9770  
[dwatson@visitmarionohio.com](mailto:dwatson@visitmarionohio.com)



## Medina County Visitors Bureau

32 Public Square  
Medina OH 44256  
[www.visitmedinacounty.com](http://www.visitmedinacounty.com)

### Explore the Possibilities...

Nestled in northeast Ohio, 31 miles southwest of Cleveland and 24 miles west of Akron, we offer easy highway access via I-71, I-271, I-76/Rt 224. We can assist with hotel and meeting space, bid requests, area tours, brochures, a welcome to your groups meeting and off-site options for meetings or meals. Medina County has many great golf courses, unique and outlet shopping, parks, fun festivals and events to enjoy while you are in town. Our newest attraction is Castle Noel, America's largest indoor holiday entertainment complex. Tour the holiday museum, play indoor 3D blacklight mini golf and enjoy a meal on site.

### CONTACT

Daniel Hostetler, Executive Director  
(330) 722-5502  
[info@visitmedinacounty.com](mailto:info@visitmedinacounty.com)



## Miami County Visitors & Convention Bureau

405 SW Public Square, Suite 272  
Troy OH 45373  
[www.HomeGrownGreat.com](http://www.HomeGrownGreat.com)

### Not just good...Home.Grown.Great

The Miami County Visitors Bureau is a Destination Marketing Organization responsible for promoting travel & tourism to Miami County, Ohio.

### CONTACT

Diana Thompson, Executive Director  
(937) 339-1044  
(937) 371-8295  
[dthompson@HomeGrownGreat.com](mailto:dthompson@HomeGrownGreat.com)



## Sandusky County Convention & Visitors Bureau

712 North Street, Suite 102  
Fremont OH 43420  
[www.sanduskycounty.org](http://www.sanduskycounty.org)

### **Sandusky County Convention & Visitors Bureau – Alive With History!**

Sandusky County, in Northwest Ohio, invites you to unlock an abundance of hidden treasures. From history to hauntings, find the perfect activity to delight, surprise, entertain and inspire groups of all ages. Hop on board to experience all Sandusky County has to offer. Sandusky County is located close to Ohio's "Hot Spots" including Port Clinton and Marblehead, Put-In-Bay, Kelley's Island Ferries and Cedar Point, America's Roller Coast! Stay just outside of the tourist towns and save big on your hotel lodging. Plan your adventure today!

#### **CONTACT**

Peggy Courtney, Executive Director  
(419) 332-4470  
(419) 266-0487  
[pcourtney@sanduskycounty.org](mailto:pcourtney@sanduskycounty.org)



## Tuscarawas County Convention and Visitors Bureau

124 E High  
New Philadelphia OH 44663  
[www.traveltusc.com](http://www.traveltusc.com)

### **Small Towns...Big Stories**

Tourism office serving visitors, meeting planners, convention planners, tour operators and sports teams.

#### **CONTACT**

Dee Grossman, Executive Director  
(330) 602-2420  
[director@traveltusc.com](mailto:director@traveltusc.com)



## Visit Canton

222 Market Ave North  
Canton OH 44702  
[www.visitcanton.com](http://www.visitcanton.com)

Visit Canton is the Stark County Convention & Visitors' Bureau. Our focus is to provide tourist information to our visitors and to promote travel and tourism to the region! Visit Canton also provides assistance to meeting and event planners, sports event planners, group tour and leisure travelers.

### CONTACT

Allyson Bussey, Interim Director  
(330) 458-2086  
(330) 806-9631  
[allysonb@visitcanton.com](mailto:allysonb@visitcanton.com)



## Visit Grove City

1600 Gateway Circle  
Grove City OH 43123  
[www.visitgrovecityoh.com](http://www.visitgrovecityoh.com)

### Grove City: Meet. Stay. Play.

As the local CVB for the Grove City Area, we offer assistance requesting RFP's from lodging and meeting facilities, acquiring discounts, scheduling tours and local experiences, providing welcome bags for guests and/or meeting attendees and more! We are here to help every step of the way.

### OHLA MEMBER OFFER

We will provide special promotional items when our OHLA partners host a meeting or event in Grove City.

### CONTACT

Amanda Davis, Executive Director  
(614) 539-8747  
[answers@visitgrovecityoh.com](mailto:answers@visitgrovecityoh.com)



## Wayne County Convention & Visitors Bureau

428 West Liberty Street  
 Wooster OH 44691  
[www.wccvb.com](http://www.wccvb.com)

### Wander the wonders of Wayne County

Spend the day in Amish Country and the evening at the opera. Visit one of our many unique historical societies, and dine at one of our locally owned and operated restaurants. See lasers cut inspirational messages and stop by a rambling general store to find products you thought they quit making years ago. Taste Wayne County's home grown wine and peruse 350 varieties of jams and jellies. Drive through a beautiful arboretum, complete with a three acre rose garden, explore diverse landscape theme gardens and plant collections. Shop in an award winning downtown and stay overnight in a colonial style inn or boutique hotel. Whatever your interests, Wayne County shares pieces of the past and glimpses into the future.

### CONTACT

Martha Starkey, Executive Director  
 (330) 264-1800  
[mstarkey@wccvb.com](mailto:mstarkey@wccvb.com)

## CONVENTION CENTER



## Greater Columbus Convention Center

400 N High Street  
 Columbus OH 43215  
[www.columbusconventions.com](http://www.columbusconventions.com)

### TESTIMONIAL

*"Was here yesterday for the AAA vacation expo in Columbus. This place is huge and very clean. Is attached to both the Hyatt and Hilton. Plenty of parking nearby and is within walking distance to a slew of restaurants, bars, and other attractions."*

The SMG-managed Greater Columbus Convention Center is located in the middle of a vibrant city. The area is alive with cultural activities, arts, sports and entertainment – all within walking distance. As the winner of multiple Prime Site and Inner Circle Awards, this striking, modern facility has become one of North America's most popular sites for local, state, regional and national groups and organizations.

### CONTACT

John Page, General Manager  
 (614) 827-2500  
[jpage@columbusconventions.com](mailto:jpage@columbusconventions.com)



## PREMIER PARTNER



### Heartland Payment Systems

90 Nassau Street  
Princeton NJ 8542  
[www.heartlandpaymentsystems.com](http://www.heartlandpaymentsystems.com)

#### **Entrepreneurs respectfully serving entrepreneurs**

Heartland Payment Systems, one of the largest payment processors in the United States, delivers credit/debit/prepaid card processing and security technology through Heartland Secure™ and its comprehensive Heartland breach warranty. Heartland also offers point of sale, mobile commerce, e-Commerce, marketing solutions, payroll solutions and related business solutions and services to more than 400,000 business and educational locations nationwide. A FORTUNE 1000 company, Heartland is the founding supporter of Merchant Bill of Rights, a public advocacy initiative that educates merchants about fair credit and debit card processing practices.

#### **CONTACT**

Janelle McCarthy, Division Manager  
(614) 439-6778  
(614) 439-6778  
[janelle.mccarthy@e-hps.com](mailto:janelle.mccarthy@e-hps.com)

## DESIGN - BUILD CONSTRUCTION



### PIVOTek

9525 Glades Drive  
West Chester OH 45011  
<http://pivotek.net>

#### **CONTACT**

Jim Bauer  
(513) 372-6205  
[jim.bauer@pivotek.net](mailto:jim.bauer@pivotek.net)



## DSS Installations Ltd

6717 Montgomery Road  
Cincinnati OH 45236  
www.dssinstallations.com

### TESTIMONIAL

*"Thank you for generously donating your service to switch a channel for the SMATV System. We are truly grateful to you for helping us provide our families with a convenient and affordable safe haven that offers parents a good night's sleep, home cooked meals and all the amenities of home."*

DSS DIRECTV Advanced HD systems for Hospitality solutions working on any platform with all HDTV manufacturers for ease of operation and no set top box needed.

### CONTACT

Allen Sheff, Owner  
(513) 800-8546  
allen@dssinstallations.com

## DISASTER RESTORATION



## BMS CAT - Restoration

4467 W Industrial Parkway  
Cleveland OH 44135  
www.BMSCAT.com

### TESTIMONIAL

*"The hospitality Management Company Baywood Hotels used BMS CAT as its preferred emergency response company...We have been extremely pleased with the proactive approach the company takes when impending weather related concerns are expected, as well as the peace of mind knowing that if disaster strikes we have a company in BMS CAT that is quick to respond and eager to support us" -Aaron Smith, CHA Regional VP of Operations Baywood Hotels*

### TRUSTED WITH THE WORLD'S BIGGEST JOBS, YOURS

BMS CAT offers cleaning, restoration and reconstruction services to our customers throughout the world. Over the years, we have helped thousands of clients recover from disasters—both big and small. By providing recovery services to mitigate fire, water and storm damage, we help reestablish businesses and restore communities. Our long-standing relationship with Marriott (one of two nationally recommended companies) is based on our ability to consistently provide the highest standard of emergency restoration and recovery that turn would be losses back into assets quickly and cost effectively, since 1948. We will mitigate any size loss to restore the property to precondition after water, fire, smoke, biohazard and microbial damage. We can provide support by offering services that your General Contractor may not provide such as containment, negative air, microbial remediation, difficult areas needing cleaning before paint such as high rafters and lighting, duct cleaning, exterior power washing and final construction cleaning.

### OHLA MEMBER OFFER

Preferred pricing for all OHLA members, with additional previously negotiated and agreed upon pricing with most major insurance carriers.

### CONTACT

Chris Matthews, Regional Director  
(216) 262-6596  
cmatthews@bmscat.com



## Ashland University

401 College Avenue  
Ashland OH 44805  
[www.ashland.edu](http://www.ashland.edu)

From nationally recognized scholars programs and innovative learning labs, to exceptional athletic programs, places of worship and award-winning dining facilities, Ashland University is designed to nurture all aspects of student development. A nationally ranked university with global impact, Ashland University has students calling Ashland “home” decades after graduation. The highly personal Ashland experience instills in students the discipline, confidence and values to not just succeed in the world, but to impact it in the most positive ways possible.

### CONTACT

Diane Moretz, Assistant Professor  
(419) 289-5693  
[dmoretz@ashland.edu](mailto:dmoretz@ashland.edu)



## Columbus State Community College

550 East Spring Street  
Columbus OH 43215  
[www.csccl.edu/hospitality](http://www.csccl.edu/hospitality)

### Beyond Measure

We provide degrees in Restaurant/Foodservice Management, Baking & Pastry Arts, Hotel, Tourism & Event Management, Nutrition & Dietetics and Culinary Arts.

### CONTACT

James Taylor, MBA, CTA, CEC, AAC, Chair  
(614) 287-5061  
[jtaylor@csccl.edu](mailto:jtaylor@csccl.edu)



## The University of Akron (Hospitality Management Program)

200 E Exchange, Summit College, Gallucci Hall 155D  
Akron OH 44325  
[www.uakron.edu/hospitality-management](http://www.uakron.edu/hospitality-management)

Higher Education

### CONTACT

Dr. Jamal Feerasta, Professor & Lead Faculty  
(330) 972-6601  
(330) 310-9434  
[jamal@uakron.edu](mailto:jamal@uakron.edu)

## LOCKING SYSTEMS



### **Acculock Inc.**

9901 South Interstate 35 W  
Grandview TX 76050  
[www.acculock.com](http://www.acculock.com)

New RFID Hotel Door Locks/Lock Repair and CCTV.

#### **CONTACT**

Daniel R Brown, National Sales Manager  
(817) 866-3918  
(817) 637-1236  
[dan@acculock.com](mailto:dan@acculock.com)

## ENERGY CONSULTANT



### **H. P. Technologies, Inc.**

33730 Lear Industrial Parkway  
Avon OH 44011  
[www.utility-savings.net](http://www.utility-savings.net)

#### **Our Energy Saves you Money**

We are well versed in helping the hospitality industry in evaluating, planning and purchasing for energy requirements. We have helped many hotels, apartments, condos and assisted living facilities see significant savings on their electric and natural gas requirements.

#### **CONTACT**

Dennis Giancola, President  
(866) 892-0910  
(440) 949-0094  
[dennis@utility-savings.net](mailto:dennis@utility-savings.net)

## ENERGY GROUPS

### **Energy Transfer Partners**

37 West Broad Street  
Columbus OH 43215

#### **CONTACT**

Phil Craig  
[pcraig@craiggroup.com](mailto:pcraig@craiggroup.com)

## PREMIER PARTNER



### Constellation Energy

20 N Wacker Drive, Suite 2100  
Chicago IL 60606  
[energy.constellation.com/ohla](http://energy.constellation.com/ohla)

#### America's energy choice.

Constellation offers customized solutions to address the needs of each hotel and currently serves over 200 hotel locations. We serve more than 2.5 million residential, public sector and business customers, including more than two-thirds of the Fortune 100. Our energy management experts watch market trends closely so we can help you prepare for potential spikes in energy prices or a shortage in supply. We offer OHLA members energy pricing options that give you greater budget certainty if you want to lock in prices to minimize risk, or more purchasing flexibility if you want to take advantage of market fluctuations.

#### CONTACT

Craig Grant, Business Development Manager  
(614) 286-1189  
[craig.grant@constellation.com](mailto:craig.grant@constellation.com)

## ENERGY SUPPLIER



### Duke Energy

139 East Fourth Street  
Cincinnati OH 45202  
[www.duke-energy.com](http://www.duke-energy.com)

We are the largest electric power holding company in the United States, supplying and delivering energy to approximately 7.3 million U.S. customers. We have approximately 57,500 megawatts of electric generating capacity in the Carolinas, the Midwest and Florida – and natural gas distribution services in Ohio and Kentucky. Our commercial and international businesses own and operate diverse power generation assets in North America and Latin America, including a portfolio of renewable energy assets.

#### CONTACT

Ken Muth, Business Energy Advisor  
(859) 760-0292  
[ken.muth@duke-energy.com](mailto:ken.muth@duke-energy.com)

## PREMIER PARTNER



### IGS Energy

6100 Emerald Parkway  
Dublin OH 43016  
www.igsenergy.com

#### The Power of Tomorrow

IGS Energy, one of the largest independent retail natural gas suppliers in the United States, has been in business for over 25 years and is a certified, trusted Ohio-based energy company. Whether you have one hotel or multiple locations, we can help you control your energy costs with our fixed rate product. By locking in a fixed rate versus variable pricing, we are here to help eliminate your exposure to price fluctuations.

#### CONTACT

Abbie Stair, Commercial Account Manager  
(614) 659-5131  
(740) 704-5469  
astair@igsenergy.com

## FEASIBILITY STUDIES/APPRAISALS



HOTEL & LEISURE ADVISORS

### Hotel & Leisure Advisors

14805 Detroit Avenue, Suite 420  
Cleveland OH 44107  
www.hladvisors.com

#### TESTIMONIAL

*"Everyone I've spoken to thinks very highly of you and your work. I think we're making a lot of good decisions with this project but the best so far has been hiring you. We sincerely appreciate the work you're doing"*  
-New Lion Development

Hotel & Leisure Advisors is a hospitality consulting firm specializing in appraisals, feasibility studies, impact analyses, economic impact studies, and litigation support for hotels, resorts, water parks, casinos, conference and convention centers, golf courses, ski resorts and other leisure real estate.

#### CONTACT

David J. Sangree, MAI, CPA, ISHC, President  
(216) 228-7000 x20  
dsangree@hladvisors.com



## **Integra Realty Resources - Columbus**

6241 Riverside Drive  
Dublin OH 43017  
[www.irr.com](http://www.irr.com)

Twenty years experience in hotel valuation including tax appeals, financing, acquisition and disposition along with asset allocation.

### **CONTACT**

Bruce A. Daubner, MAI, ASA, Managing Director  
(614) 398-4314 x114  
(614) 940-7570 fax  
[bdaubner@irr.com](mailto:bdaubner@irr.com)

## FINANCIAL



## **Hospitality Accounting Services, Inc.**

5681 Glenbervie Court  
Dublin OH 43017  
[www.hotel-accounting.com](http://www.hotel-accounting.com)

Hotel and hospitality accounting services.

### **CONTACT**

Richard Carlson, CHAE, President  
(614) 306-3000  
[RChotels@hotel-accounting.com](mailto:RChotels@hotel-accounting.com)



## **KEMBA Financial Credit Union**

555 Offcenter Place  
Gahanna OH 43230  
[www.kemba.org](http://www.kemba.org)

### **A Better Way to Bank**

KEMBA Financial Credit Union is a not-for-profit financial cooperative offering the same products and services as a traditional bank, but with typically better rates and lower fees.

### **OHLA MEMBER OFFER**

Members of OHLA can receive \$100 for opening a new KEMBA checking account with Advantage status. See a representative for details

### **CONTACT**

Vincent Neal, Business Development Officer  
(614) 729-1412  
[vneal@kemba.org](mailto:vneal@kemba.org)



### County Fire Protection, Inc.

4620 Crystal Parkway  
Kent OH 44240  
[www.county-fire.com](http://www.county-fire.com)

#### Fire Protection Service that “exceeds your expectations.”

Sales and service across Ohio: fire extinguishers, alarms and monitoring, sprinkler and fire pumps, web-based bar code management, FM 200/Halon/CO2 systems, exit/emergency lighting, back flow prevention, kitchen hood suppression, security and access control.

#### OHLA MEMBER OFFER

25% off for OHLA Members

#### CONTACT

John Lubinski, President  
(888) 529-0928  
(330) 958-7291  
[john@county-fire.com](mailto:john@county-fire.com)



### Sysco Cleveland Inc.

4747 Grayton Road  
Cleveland OH 44135  
[www.syscocleveland.com](http://www.syscocleveland.com)

Servicing restaurants, lodging, hotels and institutions with a complete line of food service products.

#### CONTACT

Mark Tromba, VP Sales Sysco Cleveland  
(216) 201-3000  
[tromba.mark@cle.SYSCO.com](mailto:tromba.mark@cle.SYSCO.com)





## National Hospitality Supply, Inc.

10660 N Executive Court  
Mequon WI 53092  
www.nathosp.com

National Hospitality Supply is your leading supplier for hotel supplies and restaurant equipment that is necessary for continuing your hotel or motel operations with the highest satisfaction rates possible. Our consumable products such as hotel towels, sheets and single use hotel soaps are selected due to their quality and budget friendliness, while our hotel furniture and restaurant equipment has been designed to withstand years of use and still retain their strength and attractiveness from day one. In addition to our many sections of hotel supplies on the National Hospitality website, we also feature a hospitality section of restaurant supplies for the foodservice industry.

### CONTACT

Michael Hans, Owner  
(262) 478-1220  
nathosp@nathosp.com

## FURNITURE DONATION BANK



## Cleveland Furniture Bank

13360 Smith Road  
Middleburg Heights OH 44130  
www.clevelandfurniturebank.org

### TESTIMONIAL

*"Angie, a 32-year-old mother of three sons ranging from 2-13, came to the CFB recently to select furniture. With tears in her eyes she said that she is going to set it all up so that when her boys come home, they'll be surprised and it will be like Christmas in April! It has been a very hard road for Angie to rebuild her life, but today, picking out some pieces of furniture was like picking up the pieces of her life." - Angie, customer*

### Helping those in need turn a house into a home

Cleveland Furniture Bank (CFB) serves 250 agencies in Northeast Ohio that refer over 3,000 people each year to receive furniture. CFB picks up furniture in Cuyahoga, Lake, Geauga, Summit, Medina and Lorain counties, that is then given to the needy families who are referred to it."

### CONTACT

Thomas E. Gaghan, Executive Director  
(216) 459-2265, x104  
(440) 263-9792  
tom@clevelandfurniturebank.org



## Furniture Bank of Central Ohio

118 S Yale Ave, C  
Columbus OH 43222  
[www.FurnitureBankCOH.org](http://www.FurnitureBankCOH.org)

### Turning empty houses into homes

The Mission of the Furniture Bank of Central Ohio is to provide free furniture to central Ohio families and individuals struggling with poverty and other severe life challenges.

### OHLA MEMBER OFFER

We will pick up furniture donations.

### CONTACT

John Vidosh, Director of Operations  
(614) 272-9544 x208  
[jvidosh@furniturebankcoh.org](mailto:jvidosh@furniturebankcoh.org)



## New Life Furniture, Inc.

11431 Williamson Road #D  
Cincinnati OH 45241  
[www.nlfurniture.org](http://www.nlfurniture.org)

Cincinnati's only Furniture Bank serving those leaving homelessness and abusive situations.

### CONTACT

Holly Young, Executive Director & Founder  
(513) 313-0530  
(513) 391-7507  
[info@nlfurniture.org](mailto:info@nlfurniture.org)

ALL PHASE GOVERNMENT AFFAIRS SOLUTIONS

## All Phase Consulting

4903 Britton Farms Court  
Hilliard OH 43026  
www.allphaseconsulting.com

All Phase Consulting provides effective counsel and tactical guidance to further our client's initiatives. All Phase takes pride in developing practical, strategic solutions to your complex regulatory and legislative issues. We embrace a philosophy of representation that is built on a personal, attentive and effective working relationships with each of our clients. In addition, All Phase Consulting offers full-service event production and philanthropic fundraising options that specialize in creative, distinct experiences no one will soon forget. We are a boutique company which allows us to give each client the attention you deserve. Regardless of the event or project you will have a single point of contact to ensure the smoothest, most effective production process.

### CONTACT

Michael Evans, Managing Partner  
(614) 560-3929  
michael@allphaseconsulting.com

## HOSPITALITY STAFFING



CHAMPION

## Champion Personnel System, Inc.

13201 Granger Road, Suite 6  
Garfield Heights OH 44125  
www.championpersonnel.com

### CONTACT

Pamela Glowski, President, Special Events & Hospitality Division  
(216) 823-5900  
p.glowski@championjobs.com



Hospitality Staffing Solutions  
STAFFING • OUTSOURCING • JANITORIAL

## Hospitality Staffing Solutions (HSS)

100 Glenridge Point Parkway, Suite 400  
Atlanta GA 30342  
www.hssstaffing.com

### CONTACT

Yamal Satizabal, Area Manager  
(678) 426-5611  
ysatizabal@hssstaffing.com



## Labor Ready

3890 W 140th Street  
Cleveland OH 44111  
[www.laborready.com](http://www.laborready.com)

### “Connecting People and Work”

Labor Ready is a TrueBlue company, making it part of the nation’s largest industrial staffing provider. We are a provider of specialized workforce solutions, helping clients improve growth and performance. Labor Ready provides staffing, recruitment process outsourcing and managed service provider solutions. We help make businesses more productive with easy access to dependable temporary labor.

### CONTACT

David Askett  
(216) 671-9744  
[daskett@trueblue.com](mailto:daskett@trueblue.com)



## Xclusive Staffing of Ohio

8774 Yates Drive #210  
Westminster CO 80031  
[www.xclusivestaffing.com](http://www.xclusivestaffing.com)

### TESTIMONIAL

*“In January of this year, I became our property’s Rooms Division Manager. Although I had several years of front office management experience, I was running a house-keeping department for the first time. Very early on I met Lerrisse, and am so glad I did! She has helped recruit high-quality team members to work in my housekeeping department. Both Jonathan and Lerrisse take the time to meet with me and my housekeeping supervisors on a weekly basis. It means a lot that they take the time to stop by the hotel and meet face-to-face rather than calling or emailing me to check up on things. I look forward to continuing my relationship with Xclusive Staffing and with Jonathan and Lerrisse.”*

### A hospitality staffing company that shares the same values as our clients.

For the past 13 years Xclusive Staffing has been offering the best staff in the industry. Whether you need housekeepers, cooks, janitorial staff or one of the many other positions we offer, you know that you will be getting top notch staff. We are trailblazers in our industry because we share the same values as our clients when it comes to staffing. Our focus on quality, consistency, and reliability has allowed us to build long-term partnerships. We understand the pressure that hoteliers face every day and we want to be that partner you can count on. We speak and understand the same “language” that hoteliers speak regarding standards, guest expectations and competition. Contact us today to learn how we can assist you with any of your staffing needs.

### MEMBER BENEFIT

Complimentary supervisor for 90 days when hotel commits to a minimum 15 employees.

### CONTACT

Jonathan Sievers, Corporate Recruiting Manager  
(303) 430-1700  
(407) 489-5066  
(303) 842-0084  
[jonathan.sievers@xclusivestaffing.com](mailto:jonathan.sievers@xclusivestaffing.com)



RED LION  
HOTELS  
CORPORATION

## Red Lion Hotels Corporation

201 West North River Drive, Suite 100  
Spokane WA 99201  
[www.redlion.com](http://www.redlion.com)

Red Lion Hotels Corporation is actively seeking conversion opportunities in Ohio and nationally. We have five brands: Hotel RL by Red Lion (upscale lifestyle), Red Lion Hotels (midscale full service), Red Lion Inn and Suites (midscale select service), Guesthouse (economy) and Settle Inn (midscale extended stay). All our brands are powered by RevPAK, an industry-leading revenue and property management platform. Our PIP's are focused on owner ROI and customer satisfaction and are flexible and fair.

### CONTACT

David Bennett, RVP of Lodging Development  
(404) 408-0835  
[David.Bennett@redlion.com](mailto:David.Bennett@redlion.com)



## Starwood Hotels & Resorts Worldwide, Inc.

One StarPoint  
Stamford CT 06902  
[www.starwoodhotels.com](http://www.starwoodhotels.com)

Starwood Hotels & Resorts Worldwide, Inc. is one of the leading hotel and leisure companies in the world with nearly 1,300 properties in some 100 countries and approximately 188,000 employees at its owned and managed properties. Starwood is a fully integrated owner, operator and franchisor of hotels, resorts and residences under the renowned brands: St. Regis®, The Luxury Collection®, W®, Westin®, Le Méridien®, Sheraton®, Tribute Portfolio™, Four Points® by Sheraton, Aloft®, Element®, along with an expanded partnership with Design Hotels™. The Company also boasts one of the industry's leading loyalty programs, Starwood Preferred Guest (SPG®).

### CONTACT

(203) 964-6000



## Ecolab

4270 Ivy Pointe Blvd #200  
Cincinnati OH 45245  
[www.ecolab.com](http://www.ecolab.com)

### Everywhere it matters

Every day, we make the world cleaner, safer and healthier—protecting people and vital resources.

### CONTACT

Christy Music, FSC Supervisor  
(513) 843-8808  
(513) 205-1522  
[christy.music@ecolab.com](mailto:christy.music@ecolab.com)



## Jani-King of Cleveland

9075 Town Centre Drive, Suite 200  
Broadview Heights OH 44147  
[www.janiking.com/cleveland](http://www.janiking.com/cleveland)

### The King of Clean

Jani-King of Cleveland is the largest Commercial Cleaning Franchise Company in the world. We specialize in providing top quality housekeeping services to a variety of venues including Hotels, Resorts, Timeshares, Casinos, Country Clubs and Restaurants. We provide a customized hospitality cleaning program for the specific needs of your property such as front and back of the house, restaurant, kitchen, spa/health club cleaning and more. Some of our clients include IHG, Hilton, Hyatt, Marriot, Ritz Carlton, Choice and many more. Jani-King of Cleveland is also the official cleaning company of the Cleveland Cavaliers and PGA of America.

### OHLA MEMBER OFFER

Free commercial cleaning solution consultations and proposals.

### CONTACT

Joe Carollo, President  
(440) 546-0000  
[jcarollo@janikingcleveland.com](mailto:jcarollo@janikingcleveland.com)

### TESTIMONIAL

*"We are most pleased with the services provided to our Hilton/Doubletree Hotels, along with the night cleaning services for our busy restaurant. We look forward to our continued working relationship with the Jani-King of Cleveland organization."  
- Hilton & Doubletree Hotels*

## PREMIER PARTNER

**CPI-HR**  
BENEFITS | PAYROLL | HR  
BENEFITS ADMINISTRATION  
Member of Benefit Advisors Network



### CPI-HR

6830 Cochran Road  
Solon OH 44139  
www.cpihr.com

#### TESTIMONIAL

*"CPI-HR is our hero!  
From payroll conversion  
with HR files becoming  
electronic, benefit  
specialists on staff  
to review COBRA &  
ACA compliance, and  
IT experts that allow  
seamless exports from  
payroll, what is not to  
love?" County Fire and  
Protection, Kent*

#### Creative HR Solutions that enhance your people and profit.

CPI-HR is your full HCM solutions provider. We improve HR and business performance with inspired ideas, exceptional risk management and a platform that improves workflows and HR efficiencies through benefits administration, payroll and HR solutions. CPI-HR is a member of Benefit Advisors Network (BAN), the premier national network of independent benefit advisory and consulting companies.

#### OHLA MEMBER OFFER

10% off of CPI-HR fees with a 2 year rate guarantee.

#### CONTACT

Wes Perry, National Sales Executive  
(440) 542-7807 x238  
(216) 407-3442  
wperry@cpihr.com



### Andrew Insurance Associates, Inc.

9912 Brewster Lane  
Powell OH 43065  
www.andrewins.com

Andrew Insurance Associates, Inc. (AIA) has expertise in developing comprehensive insurance programs for the specialized needs of the hotel/motel industry. Each program is customized to fit the uniqueness of the hotel(s) being protected and can be tailored for an individual hotel or multi-hotel ownership. With over 40 years of insurance experience and a strong alliance with the right insurance carriers, we can negotiate the best program and pricing for your business. We will help protect your property and your financial assets through our product offerings for property and casualty, as well as life and health.

#### CONTACT

Nick Stevens, Agent  
(614) 336-8030  
nstevens@andrewins.com



REAL SOLUTIONS FOR THE REAL WORLD

## Bowers Group

P.O. Box 280  
Cortland OH 44410  
[www.bowersgrp.com](http://www.bowersgrp.com)

The Bowers Insurance Agency has been insuring all types of risks, both personal and commercial, since 1913. We began as primarily a local farm insurer, but over the decades have grown into a regional, commercially focused, independent brokerage offering all lines of insurance to a wide variety of clients, both commercially and personally.

### CONTACT

Ben Bowers, Owner  
(330) 837-6146  
[ben@bowersgrp.com](mailto:ben@bowersgrp.com)

## INTERIOR DESIGN/FF&E/WINDOW COVERING



## Hospitality Furnishings & Design, Inc.

146 Chestnut Street  
Zelienople PA 16063  
[www.ffenow.com](http://www.ffenow.com)

### CONTACT

Robert Cormier, President  
(724) 452-2114  
[rob@ffenow.com](mailto:rob@ffenow.com)



## Mill Distributors, Inc.

45 Aurora Industrial Parkway  
Aurora OH 44202  
[www.milldist.com](http://www.milldist.com)

### Inspired Designs for Commercial Environments

Interior Design: Professional Interior Design & Showroom, Turn Key FF&E Supplier, Interior Specification and Design Submittal Process. Custom Manufacturers of Draperies and Drapery Hardware, Decorative Top Treatments, Window Blinds, Duvets, Comforters and Coordinating Decorative Products, and Linens. Project Management: Scheduling, Coordinating and Expediting, New Construction FF& E Project Management and Renovation FF&E Project Management.

### CONTACT

Tom Wieder, President  
(330) 999-9200  
(216) 401-1092  
[twieder@milldist.com](mailto:twieder@milldist.com)

### TESTIMONIAL

*"Every expectation we had in working with Mill was met or exceeded. They are easy to work with, assist in design, provide superior quality at much lower prices, and meet their deadlines that they have committed to. That is our experience."*





## Belenky, Inc.

1601 Frederick Boulevard  
Akron OH 44320  
[www.belenkyinc.com](http://www.belenkyinc.com)

### Fresh Solutions For Your Laundry Needs

Founded in 1914, Belenky, Inc. has been in the same family for more than 100 years. Belenky is a full-service authorized distributor and maintenance provider for commercial laundry equipment, including washers, dryers, dry cleaning equipment, finishing equipment and virtually everything else needed to support your laundry needs. We understand that operating costs for labor and utilities are a major concern. We strive to provide durable laundry equipment that reduces cycle time, increases flexibility in programming and G-force extraction, increases open-floor space and provides consistently reliable results.

### OHLA MEMBER OFFER

Low 4.99% variable Interest rate

### CONTACT

Rob Minster, President  
(330) 235-3659  
[rminster@belenkyinc.com](mailto:rminster@belenkyinc.com)



## Great Lakes Commercial Laundry Sales

417 Helke Road  
Vandalia OH 45377  
[www.greatlakeslaundry.com](http://www.greatlakeslaundry.com)

### The Laundry Professionals

Maytag, Wascomat, Electrolux and more. Energy efficient commercial coin and card operated washers and dryers for your on premise laundry operations and guest laundry rooms. Experience the Great Lakes difference with our full service and parts department.

### CONTACT

Mike Enz  
(937) 435-4382  
(937) 818-6262  
[menz@greatlakeslaundry.com](mailto:menz@greatlakeslaundry.com)



## The M & L Supply Company

P.O. Box 4598 / 987 E Tallmadge Avenue  
Akron OH 44310  
[www.mlequipco.com](http://www.mlequipco.com)

### The Laundry Experts

Exclusive dealer for Milnor, Chicago Dryer, and Huebsch Laundry Equipment. Service and parts on ALL brands of equipment.

### OHLA MEMBER OFFER

Special pricing on machinery, parts and service to OHLA members

### CONTACT

Steve Michalec, President  
(330) 633-6241  
(330) 697-8280  
[steve@mlequipco](mailto:steve@mlequipco)

## LAUNDRY/LINEN SERVICES



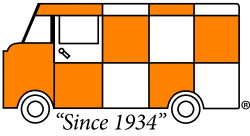
## A-1 Textiles & Hospitality Products, Inc.

P.O. Box 5259  
Chatsworth CA 91313  
[www.a1textiles.com](http://www.a1textiles.com)

Top-Of-Bed, Sheets, Towels, Linens and NOW MORE! A-1 Textiles & Hospitality Products is your single source for all your OS&E and FF&E needs. We have expanded our product line to offer you a range of products from appliances and guest room products, to art, lighting, furnishings, janitorial equipment and supplies. Now with such a wide variety of products and quality levels we can HELP YOU design and shop for your next project. From a simple room re-design to a renovation - call us today at 800-351-1819. Visit us online at [www.a1textiles.com](http://www.a1textiles.com) to see our expanded line of products and place your order today!

### CONTACT

Dawn Aguilera, Manager  
(800) 351-1819  
[linen@a1textiles.com](mailto:linen@a1textiles.com)



**BuckeyeLinen.com**

## **Buckeye Linen Service, Inc. (aka: Ohio Textile Service, Inc.)**

76 Jefferson Street  
Newark OH 43055  
[www.buckeyelinen.com](http://www.buckeyelinen.com)

### **Let us take away your linen worries!**

Hospitality linen rental and commercial laundry services.

### **CONTACT**

John G. Row, Regional Vice President  
(740) 345-4045  
(740) 975-8808  
[jrow@buckeyelinen.com](mailto:jrow@buckeyelinen.com)



## **Clean & Fresh**

312 West 7th Avenue  
West Homestead PA 15120  
[www.cleanfreshpgh.com](http://www.cleanfreshpgh.com)

### **Clean & Fresh offers a fresh & clean alternative to the hospitality industry.**

Clean & Fresh provides high quality industrial laundry, dry cleaning and linen service to the hospitality industry. We have made a conscience decision to not process ANY medical facilities laundry at our plant. After all, why would you ask your guests or employees to be potentially exposed to pathogens when Clean & Fresh offers a refreshing alternative.

### **CONTACT**

Steven F Rudick, President & CEO  
(412) 461-4400 x12  
(412) 260-5450  
[steven@cleanfreshpgh.com](mailto:steven@cleanfreshpgh.com)



## Standard Textile

One Knollcrest Drive  
Cincinnati OH 45237  
[www.standardtextile.com](http://www.standardtextile.com)

### TESTIMONIAL

*"Our supplier partners are crucial assets in contributing to our hotel's stability and profitability. Standard Textile has been a true partner in providing us with meaningful cost saving solutions and superb customer service."*  
- Matthew Coffey, General Manager

### At Standard Textile, we believe everyday experiences should be extraordinary experiences. Luxury that Endures

Your bottom line matters. We can help. By focusing on your needs—and those of your guests—we've engineered terry and sheeting solutions that deliver unsurpassed durability, longevity and value, while creating an exceptional experience for those who use them. Founded in 1940, Standard Textile has developed a culture of innovation, quality and service. A vertically integrated company with more than 70 patents, we are the leading global provider of total solutions in the institutional textiles and apparel markets. Leveraging textile design, manufacturing and laundry expertise, and our global infrastructure, we serve customers in the hospitality, interiors, healthcare and industrial laundry markets worldwide.

### OHLA MEMBER OFFER

Standard Textile offers complimentary product samples and personal onsite visits.

### CONTACT

Tom Ernst, Hospitality Textile Consultant  
(513) 827-1171  
[ternst@standardtextile.com](mailto:ternst@standardtextile.com)

## LODGING STATISTICS



## STR

735 E Main Street  
Hendersonville TN 37075  
[www.str.com](http://www.str.com)

### TESTIMONIAL

*"STR is, and always has been, the brand standard when comparing all facets of property performance against the defined competitive set. While new options have come about, the reporting consistency and new product lines offered by STR place them well above the competition."*  
-Jesse Thompson, Director, Sales + Marketing HOTEL VALLEY HOSPITALITY

STR, Inc., the leading provider of information services to the hotel industry, is expanding the company's operations into other industry verticals, the first of which is the health club sector. The company, founded nearly 30 years ago, currently offers the most robust and comprehensive database covering more than 160,000 hotels worldwide, which is used to provide competitive benchmarking, aggregated market segment data, industry forecasts and construction pipeline reports. Currently, STR's clients include hotel operators, developers, financiers, analysts and suppliers to the hotel industry. STR is affiliated with STR Global, STR Analytics and Hotel News Now. STR recently formed its newest division, Sector Analysis, to apply STR's results-driven model to new sectors. For more information, visit [www.str.com](http://www.str.com).

### CONTACT

Melissa Holm, Business Development Executive, Hotels  
(615) 824-8664 x3468  
[mholm@str.com](mailto:mholm@str.com)



## Safe Floors Ohio, LLC

7243 Sawmill Road, Suite 205  
Dublin OH 43016  
[www.safefloorsohio.com](http://www.safefloorsohio.com)

---

### TESTIMONIAL

*"We used Safe Floors Ohio to apply a non-slip bathtub treatment to all of the 89 tubs in our hotel. The treatment has worked great and our tubs have more traction making them safer for all our guests." -General Manager, HomeWood Suites, Columbus OH*

### The Solution to Slippery When Wet

Safe Floors Ohio specializes in providing products and services that minimize the risk of slip and falls on wet, slippery surfaces. Our goal is increased safety on your floors and bathtubs achieved with these products/services: Non-slip Floor & Bathtub Treatments - our non-slip treatments increase traction on wet, slippery surfaces by up to 400%. The non-slip treatment is installed by our experts, is quick with little downtime to the floor/tub and no change in cleaning or chemicals is required. Typical areas where our non-slip treatments are used include lobbies, hallways (especially by pools), pools, restrooms, handicap showers and bathtubs. Some of our clients include Homewood Suites, Renaissance and Fairfield Inn & Suites. Life Floor is a soft, durable, padded, slip resistant tile perfect for pool areas, both indoor and outdoor. This unique product has industry leading cushioning and traction, especially when wet. Life Floor can be installed on pool decks, splash pads, stairs, zero depth areas and even in locker rooms. To learn more about Life Floor, visit our website at [www.lifefloor.com](http://www.lifefloor.com). Ohio Clients include the City of Dublin, the Greater Miami Valley YMCA and Wildwater Kingdom Waterpark.

### OHLA MEMBER OFFER

Safe Floors Ohio offers complimentary floor consultations, slip meter readings and proposals offering solutions with increased slip resistance on your floor, bathtub or pool area.

### CONTACT

Mark Armbrust, President  
(614) 652-2850  
(614) 679-8343  
[mark@safefloorsohio.com](mailto:mark@safefloorsohio.com)

## MANAGED CARE ORGANIZATION



### CareWorks

5555 Glendon Court  
Dublin OH 43016  
careworks.com

CareWorks is an Ohio BWC-certified Managed Care Organization (MCO) for workers' compensation. We provide high quality medical management services, helping injured Ohioans recover from workplace injury and restore healthy, productive lifestyles as quickly and safely as possible. Effective medical management promotes return-to-work, and can help reduce lost time and control workers' compensation costs.

#### CONTACT

Scott Vaka, Chief Sales Officer  
(614) 760-3536  
(614) 832-3673  
scott.vaka@careworks.com

## MARKETING ORGANIZATION



### Hocking Hills Tourism Association

13178 State Route 664 S  
Logan OH 43138  
www.ExploreHockingHills.com

#### Ohio's Natural Crown Jewels

#### CONTACT

Karen Raymore, Executive Director  
(740) 385-2750  
(740) 279-9255  
kraymore@explorehockinghills.com



## AMO Office Supply

200 E. Main Street, Suite 580  
Ft Wayne IN 46802  
[www.goamo.com](http://www.goamo.com)

AMO is a one-stop-shop for all of your office needs. We have over 30,000 items stocked in 37 different warehouses across the United States. What does your office need? AMO carries everything from coffee and creamer to janitorial and cleaning supplies. Our deliveries are made next-day and are completely free. There are never minimums on our orders and each comes with a no-hassle return policy. If you aren't happy with a product, neither are we.

### CONTACT

Brittany Bunnell, Account Manager  
(260) 467-2245  
[bbunnell@goamo.com](mailto:bbunnell@goamo.com)

## ONLINE JOB BANK



## Hcareers

400-4789 Kingsway  
Burnaby BC V5H 0A3  
[www.hcareers.com](http://www.hcareers.com)

Hcareers is the hospitality industry's leading career resource for those seeking hospitality employment and those looking to hire top talent. It is the leading job board in North America. Unlike general job boards, Hcareers provides targeted solutions for employment connections within a community of more than 650,000 unique visitors and 8.3 million page views every month. Its audience is both qualified and unique - 85% of job seekers have four or more years of industry experience and more than 90% of those professionals aren't on other hospitality-specific sites. Of all the site's online visitors, 80% return to Hcareers the same week.

### OHLA MEMBER OFFER

OHLA Members receive an exclusive 20% discount on hiring tools such as job postings and resume database access.

### CONTACT

Tracy Arthur, Marketing Manager, Hcareers | DHI Group, Inc.  
(281) 861-2101  
(515) 291-3361  
[tracy.arthur@dhigroupinc.com](mailto:tracy.arthur@dhigroupinc.com)

## Booking.com

## Booking.com (USA) Inc.

200 West Madison, Suite 1450  
Chicago IL 60606  
www.booking.com

---

### TESTIMONIAL

*"Your company has proven be a windfall to our sales. You now represent between 13 to 15 percent of revenue/sales. It is people like you that help us find our way. Your industry knowledge and appreciation is our booking engine. Please pass this on" - A Newport, MA 10-room inn*

### **To help leisure and business travelers, whatever their budgets, easily discover, book, and enjoy the world's best places to stay.**

Booking.com is an informative, user-friendly website that guarantees the best available prices. Our goal is to provide business and leisure travelers with the most accessible and cost-effective way of discovering and booking the broadest selection of accommodation, in every corner of the world. Our Hotel and Content teams work from local support offices with our property partners to support transparency, availability and best pricing for all our customers. Our multilingual Customer Service team provides 24/7 dedicated assistance and advocacy to make sure our customers' stays meet or exceed their expectations.

### CONTACT

Julie Zabran, Account Manager  
(312) 279-8526  
julie.zabran@booking.com



## SiteMinder

15301 Dallas Parkway  
Addison TX 75001  
www.siteminder.com

### **Attract, reach and convert guests from the leading cloud platform for hotels.**

SiteMinder is the global leader in online distribution. We help you attract, reach and convert guests with our leading cloud platform for hotels of every size. With SiteMinder, rooms are booked, inventory is updated, margins are maximised and hoteliers tend to guests, not technology.

### CONTACT

Bethany Martin-Estrada, Territory Manager - Ohio  
(469) 208-0485  
(914) 563-7794  
bethany.estrada@siteminder.com





## TrustYou

[www.trustyou.com](http://www.trustyou.com)

### TESTIMONIAL

*"Google is an essential part of the booking process, so we were looking to increase the volume of review content on the platform. TrustYou Stars has allowed us to gain significantly more reviews on Google, and we have also seen an improvement in review scores which helps travelers to find our hotels and convinces them to book with Ayres over our competition."*  
- Shanna Davis,  
Marketing Manager,  
Ayres Hotels

### Be Found, Get Booked

TrustYou's mission is to positively influence travelers' decisions by searching, analyzing, and distilling hundreds of millions of travel reviews from across the web. TrustYou's data and web based software are used extensively by hotels, accommodations, and restaurants to monitor, survey and act upon guest feedback, all with the aim of providing better service, more influence and enhanced online presence. For travel intermediaries, TrustYou offers MetaReviews™ (based solely on verified travel reviews, not including TripAdvisor) to help travelers purchase wisely. For more information about TrustYou, visit [www.trustyou.com](http://www.trustyou.com).

### OHLA MEMBER OFFER

TrustYou will offer a 30% discount to all OHLA members.

### CONTACT

Ellis Connolly, Executive Vice President, Sales  
(703) 626-4315

## PARKING & HOTEL SERVICES



## Towne Park

One Park Place, Suite 200  
Annapolis MD 21401  
[www.townepark.com](http://www.townepark.com)

### Driven to Serve

Currently serving over 600 locations in the United States and 11 in Ohio.

### CONTACT

Tony Hemmelgarn, District Manager  
(513) 218-1602  
[themmelgarn@townepark.com](mailto:themmelgarn@townepark.com)



## Abell Pest Control Inc.

12444 Plaza Drive  
Parma OH 44130  
www.abellpestcontrol.com

**Since 1924. Because we care.**

### OHLA MEMBER OFFER

First month free with annual contract

### CONTACT

Mike Roder, Service Manager  
(216) 244-1132  
mroder@abellgroup.com

## PREMIER PARTNER



## ProGuard Pest Solutions

5220 Westerville Road  
Columbus OH 43231

### “Providing Peace of Mind”

Let ProGuard Commercial Pest Solutions provide all of your bug, pest and nuisance solutions. For 33 years, we have specialized in providing the fastest, most efficient and cost-effective service to our clients, including residential and commercial properties, as well as hotels, schools, apartments and more. ProGuard offers preventative solutions for bed bugs, termites and any other nuisance. We also provide bed bug heat treatments that can be done in one day with no chemicals, meaning homes and hotel rooms can be ready to sleep in the same day! ProGuard is a Premier Partner of the Ohio Hotel and Lodging Association, offering preferred pricing for all OHLA members.

### OHLA MEMBER OFFER

ProGuard gives preferred pricing of up to 25% off for all OHLA members.

### CONTACT

Shelly Laird, Director of Business Development & Sales  
(614) 794-8169  
shelly.laird@varmentguard.com

### TESTIMONIAL

*“We have a wonderful relationship with Varmint Guard due to their partnership and support of the OHLA. As a premier partner, they offer OHLA members preferred pricing as well as quick and efficient service with great knowledge of the industry.” –Dirk Bengel*

## Home & Away

### AAA - Home & Away Magazine

10703 J Street  
Omaha NE 68127  
[www.homeandawaymagazine.com/ZipGate](http://www.homeandawaymagazine.com/ZipGate)

**CONTACT**

Vicki Denker  
(614) 431-7919  
[vdenker@hamediaigroup.com](mailto:vdenker@hamediaigroup.com)

---



### Cleveland Menu Printing

1441 East 17th Street  
Cleveland OH 44114  
[www.clevelandmenu.com](http://www.clevelandmenu.com)

**CONTACT**

Gerry Ramella, Owner  
(216) 241-5256  
[gerryr@clevelandmenu.com](mailto:gerryr@clevelandmenu.com)

---



### Dispatch Magazines

34 South Third Street  
Columbus OH 43215  
[www.dispatch.com](http://www.dispatch.com)

Dispatch Magazines publishes Columbus Monthly, Columbus CEO, Columbus Alive, Columbus Monthly Weddings, Columbus Monthly Home & Garden, Columbus Monthly Restaurant Guide and the City Guide.

**CONTACT**

Ray Paprocki, Publisher and General Manager  
(614) 461-8723  
[rpaprocki@dispatch.com](mailto:rpaprocki@dispatch.com)

---

## GANNETT

### Gannett

525 W Broadway  
Louisville KY 40202  
[www.gannett.com](http://www.gannett.com)

**CONTACT**

Valecia Quinn  
[vquinn@gannett.com](mailto:vquinn@gannett.com)



## Ohio Magazine

1422 Euclid Avenue, #730  
Cleveland OH 44115  
[www.glpublishing.com](http://www.glpublishing.com)

Our team brings you a full range of print and electronic products and services that include market trending, print and online magazines, websites, direct mail, newsletter and advertising opportunities.

### CONTACT

Karen Matusoff, Associate Publisher  
(614) 461-7645  
[kmatusoff@ohiomagazine.com](mailto:kmatusoff@ohiomagazine.com)

## PURCHASING AND LAUNDRY SERVICES

### World Class Laundry & Linen, Inc.

#### TESTIMONIAL

.....  
*"As a Sales Professional,  
I need to look my best!  
The Dry Cleaning Shop  
has set that standard  
in West Chester for  
consistently providing  
me with fresh-pressed,  
dry-cleaned & laundered  
business attire. It was  
the Quality Clip that  
impressed me—this was  
the "Attention-to-detail"  
I knew I needed for my  
clothes. I've been to the  
others—The Dry Cleaning  
Shop is by far the best!"  
—Jay Smith*

### World Class Laundry & Linen, Inc.

#### One Stop Shop for Top Quality Green Cleaning.

Save time, increase the efficiency from day-to-day operations and keep tight control of your budget.

#### CONTACT

Ketan Pema  
(513) 255-5847  
[ketan@thedrycleaningshop.com](mailto:ketan@thedrycleaningshop.com)



## CBRE Hotels

280 N High Street, 17th Floor  
Columbus OH 43215  
[www.cbre.com](http://www.cbre.com)

### The world's leading hotel experts

CBRE Hotels offers professional, competent and discrete brokerage services

### OHLA MEMBER OFFER

Complimentary opinion of price for member hoteliers

### CONTACT

Eric Belfrage, Senior Vice President  
(614) 430-5048  
(614) 226-9349  
[eric.belfrage@cbre.com](mailto:eric.belfrage@cbre.com)

## REGIONAL DESTINATION MARKETING ORGANIZATION



## Cincinnati USA Regional Tourism Network

50 E Rivercenter Boulevard, Suite 1100  
Covington KY 41011  
[www.cincinnatiusa.com](http://www.cincinnatiusa.com)

The Cincinnati USA Regional Tourism Network (RTN) is a destination marketing organization that drives leisure travel to create ongoing economic impact for the region's businesses and communities in which we serve.

### CONTACT

Linda Antus, President & CEO  
(859) 581-2260  
[lantus@staycincinnatiusa.com](mailto:lantus@staycincinnatiusa.com)

## SIGNAGE



## Ohio Logos, Inc.

4384 Tuller Road  
Dublin OH 43017  
[www.ohio.interstatelogos.com](http://www.ohio.interstatelogos.com)

### CONTACT

Kevin McDermott, General Manager  
(614) 717-0833  
[kmcdermott@interstatelogos.com](mailto:kmcdermott@interstatelogos.com)

## STANDBY POWER SYSTEMS



### **Buckeye Power Sales**

6850 Commerce Court Drive  
Blacklick OH 43004  
[www.buckeyepowersales.com](http://www.buckeyepowersales.com)

#### **Reliable Power Professionals Since 1947**

Distributor of Kohler back-up power systems for the states of Ohio and Indiana

#### **CONTACT**

Ryan Lean, Sales Manager, Consumer Products  
(513) 785-5542  
(614) 563-8147  
[rlean@buckeyepowersales.com](mailto:rlean@buckeyepowersales.com)

## STRATEGIC PLANNING AND CARE



### **OPOC.us**

300 West Wilson Bridge Road  
Worthington OH 43085  
[www.opoc.us](http://www.opoc.us)

OPOC.us is a collaboration of top industry Consultants in the areas of Employee Benefits, Retirement Plan Administration, Risk Management, and Business Process Improvement specializing in the delivery of FORTUNE 500 "One-Point-of-Contact" solutions for mid-sized organizations.

#### **CONTACT**

Adam Sommer  
(800) 724-8802  
[asommer@opoc.us](mailto:asommer@opoc.us)

## TECHNOLOGY



### **BlueStar US**

3345 Point Pleasant Road  
Hebron KY 41048  
[www.bluestarinc.com/us-en/home.html](http://www.bluestarinc.com/us-en/home.html)

#### **CONTACT**

Duane Roebuck, Wireless & Security Business Development Manager  
(859) 371-4423  
[droebuck@bluestarinc.com](mailto:droebuck@bluestarinc.com)



## Signature Worldwide

5555 Parkcenter Circle  
Dublin OH 43017  
www.signatureworldwide.com

.....  
**TESTIMONIAL**

*"Signature is part of our culture at the Grand Geneva and has proven to be an effective structure to train associates to sell rooms and provide excellent guest service. My favorite comment by new associates is 'wow, the formula really works!'" - Director of Reservation Experiences, Grand Geneva Resorts*

**Business and training solutions**

Signature Worldwide is a leader in training employees to deliver legendary customer service while increasing sales. Since 1986, our unique training methodology has provided a measurable ROI for our customers, compelling them to return year after year. Our process begins by assessing your unique business needs. We then design a training program around your objectives. Our experienced trainers deliver a motivating, engaging program that will inspire your employees to sell the value of your organization. Finally, we perform telephone mystery shopping calls to ensure your employees understand their newly acquired skills and are implementing what they have learned. Our online reporting system enables you to track each employees progress over time.

**OHLA MEMBER OFFER**

\$500 off day of training if OHLA member

**CONTACT**

Amber Fox, National Director of Sales  
(614) 766-5101  
(614) 353-3194  
amberfox@signatureworldwide.com

TRAVEL PUBLICATION & APP



## Travelhost of Cleveland, Akron/Canton & Amish Country

P.O. Box 2742  
North Canton OH 44720  
www.travelhost.com

.....  
**TESTIMONIAL**

*"The Akron/Summit CVB has been partnering with Cathy Durant for nearly a decade to leverage Summit County's diverse array of tourism/hospitality industry assets." - Jim Mahon, VP of Marketing & Brand Management.*

**America's #1 Travel Publication**

Educating the traveler where to eat, shop, and play for over 50 yrs. Travelhost of Cleveland, Akron/Canton & Ohio's Amish Country is read daily in over 22,000 hotel rooms. Be sure to pick up a copy of our Ohio Golf Guide, our Pro Football HOF Getaway Guide, our Wine Cheese & Chocolate Trail Map and several other publications.

**CONTACT**

Cathy Durant, President, Publisher  
(330) 575-5979  
(330) 575+5979  
travelhost@neo.rr.com

**PREMIER PARTNER**



**CareWorksComp**

5500 Glendon Court, Suite 300  
 Dublin OH 43016  
[www.careworkscamp.com](http://www.careworkscamp.com)

**TESTIMONIAL**

*"Upon assuming my new role this summer, I reached out to CareWorksComp to understand Ohio's labyrinth of Workers' Compensation regulations. Within a week, my team from CareWorksComp TPA and CareWorks MCO were on site to explain it all to me. They were prepared with my new company's claim history, past experience rating, explanation of all the programs. To this day, they are always ready to answer my questions. They've become an integral part of my team."*

*-Michael P Bosch, Vice President of Human Resources, Twin Tier Hospitality*

Ohio's largest workers' compensation, risk consulting and claims management service provider assisting OHLA members since 1991.

Close to 140 OHLA members participate in the OHLA/CareWorksComp BWC group rating programs. Of the members who participate in the group rating program, collectively the estimated premium savings for workers' compensation for the current policy year is \$1,200,000.

**CONTACT**

Beverly Westover, Program Manager  
 (614) 526-7169  
 (614) 561-3665  
[beverly.westover@careworkscamp.com](mailto:beverly.westover@careworkscamp.com)

**APPENDIX**

<b>Company</b>	<b>Category</b>
AAA-Home & Away Magazine .....	PRINTING AND PUBLISHING
A-1 Textiles & Hospitality Products, Inc.....	LAUNDRY/LINEN SERVICES
Abell Pest Control Inc.....	PEST PREVENTION/ELIMINATION
Acculock Inc.....	ELECTRONIC LOCKING SYSTEMS
Active Telephones, Inc.....	COMMUNICATIONS/INTERNET/CABLE & DIRECTV
AD-RACK.....	BROCHURE DISTRIBUTION
Akron/Summit Convention & Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
All Phase Consulting.....	GOVERNMENT AFFAIRS CONSULTING
Amana PTAC .....	AIR CONDITIONING/HEATING
America's Floor Source.....	CONTRACTOR - RENOVATION/FF&E INSTALL
AMO Office Supply .....	OFFICE EQUIPMENT/SUPPLY
Andrew Insurance Associates, Inc. ....	INSURANCE/PROPERTY
Ashland University.....	EDUCATION
Athens County CVB.....	CONVENTION & VISITORS BUREAUS
Belenky, Inc.....	LAUNDRY EQUIPMENT



BJB, Inc.....	CONTRACTOR - RENOVATION/FF&E INSTALL
BlueStar US.....	TECHNOLOGY
BMS CAT - Restoration.....	DISASTER RESTORATION
Booking.com (USA) Inc.....	ONLINE TRAVEL COMPANY
Bowers Group.....	INSURANCE/PROPERTY
Broadband Hospitality.....	COMMUNICATIONS/INTERNET/CABLE TV
Buckeye Linen Service, Inc. (aka: Ohio Textile Service, Inc.).....	LAUNDRY/LINEN SERVICES
Buckeye Power Sales.....	STANDBY POWER SYSTEMS
Butler County Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
Cambridge/Guernsey County Visitors & Convention Bureau.....	CONVENTION & VISITORS BUREAUS
CareWorks.....	MANAGED CARE ORGANIZATION
CareWorksComp.....	WORKERS COMPENSATION SOLUTIONS
CBRE Hotels.....	REAL ESTATE BROKERAGE
Champion Personnel System, Inc.....	HOSPITALITY STAFFING
Cincinnati USA Convention & Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
Cincinnati USA Regional Tourism Network.....	REGIONAL DESTINATION MARKETING ORGANIZATION
Clean & Fresh.....	LAUNDRY/LINEN SERVICES
Clear Sky Communications.....	COMMUNICATIONS/INTERNET/ CABLE & DIRECTV
Clermont County CVB.....	CONVENTION & VISITORS BUREAUS
Cleveland Furniture Bank.....	FURNITURE DONATION BANK
Cleveland Menu Printing.....	PRINTING AND PUBLISHING
Clinton County Convention & Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
Collins & Scanlon, LLP.....	ATTORNEYS
Columbus State Community College.....	EDUCATION
Constellation Energy.....	ENERGY MANAGEMENT/ENERGY SUPPLIERS
Continental Building Systems.....	COMMERCIAL BUILDERS
Corning Optical Communications.....	COMMUNICATIONS NETWORKS PRODUCTS
COSI (Center of Science and Industry).....	ATTRACTIONS
County Fire Protection, Inc.....	FIRE PROTECTION SERVICES
CPI-HR.....	INSURANCE/HEALTH
Dayton Convention & Visitor's Bureau.....	CONVENTION & VISITORS BUREAUS
Delaware County Convention & Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
Designer Walls, Inc.....	CONTRACTOR - RENOVATION/FF&E INSTALL
Destination Cleveland.....	CONVENTION & VISITORS BUREAUS
Destination Toledo, Inc.....	CONVENTION & VISITORS BUREAUS
DIRECTV Hospitality Solutions.....	COMMUNICATIONS/INTERNET/ CABLE & DIRECTV
Dispatch Magazines.....	PRINTING AND PUBLISHING
DSS Installations Ltd.....	DIRECTV
Dublin Convention and Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
Duke Energy.....	ENERGY SUPPLIER
Ecolab.....	HOUSEKEEPING / CLEANING/LAUNDRY SUPPLIES
Energy Transfer Partners.....	ENERGY GROUPS
Experience Columbus.....	CONVENTION & VISITORS BUREAUS
Fisher & Phillips, LLP.....	ATTORNEYS
Fox Blocks.....	CONSTRUCTION
Furniture Bank of Central Ohio.....	FURNITURE DONATION BANK
Gahanna Convention & Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
Gannett.....	PRINT & PUBLISHING
Great Lakes Commercial Laundry Sales.....	LAUNDRY EQUIPMENT
Greater Columbus Convention Center.....	CONVENTION CENTER
Greater Springfield Convention & Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
Greene County CVB.....	CONVENTION & VISITORS BUREAUS
H. P. Technologies, Inc.....	ENERGY CONSULTANT
Hancock County Convention and Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
Hcareers.....	ONLINE JOB BANK
Heartland Payment Systems.....	CREDIT CARD/PAYROLL/GIFT CARDS
Hocking Hills Tourism Association.....	MARKETING ORGANIZATION
Holmes County Tourism Bureau.....	CONVENTION & VISITORS BUREAUS
Hospitality Accounting Services, Inc.....	FINANCIAL
Hospitality Furnishings & Design, Inc.....	INTERIOR DESIGN/FF&E/WINDOW COVERING

Hospitality Staffing Solutions (HSS).....	HOSPITALITY STAFFING
Hotel & Leisure Advisors.....	FEASIBILITY STUDIES/APPRAISALS
Ice Miller LLP.....	ATTORNEYS
IGS Energy.....	ENERGY SUPPLIER
Integra Realty Resources - Columbus.....	FEASIBILITY STUDIES/APPRAISALS
International Monetary Systems.....	BARTER
ITA, Inc.....	AUDIO-VISUAL SERVICES
Jani-King of Cleveland.....	HOUSEKEEPING/CLEANING/LAUNDRY SUPPLIES
KEMBA Financial Credit Union.....	FINANCIAL
Labor Ready.....	HOSPITALITY STAFFING
Lake Erie Shores & Islands - East.....	CONVENTION & VISITORS BUREAUS
Lake Erie Shores & Islands - West.....	CONVENTION & VISITORS BUREAUS
Licking County Convention and Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
Lima/Allen County CVB.....	CONVENTION & VISITORS BUREAUS
Mansfield Convention & Visitor's Bureau.....	CONVENTION & VISITORS BUREAUS
Marietta, Washington County CVB.....	CONVENTION & VISITORS BUREAUS
Marion Area Convention & Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
McNees Wallace & Nurick, LLC.....	ATTORNEYS
Medina County Visitor's Bureau.....	CONVENTION & VISITORS BUREAUS
Miami County Visitors & Convention Bureau.....	CONVENTION & VISITORS BUREAUS
Mill Distributors, Inc. ....	INTERIOR DESIGN/FF&E/WINDOW TREATMENTS
Mills James.....	AUDIO-VISUAL SERVICES
National Hospitality Supply, Inc.....	FURNISHINGS/ELECTRONICS
New Avenue Architects and Engineers.....	ARCHITECTS/ENGINEERS
New Life Furniture, Inc. ....	FURNITURE DONATION BANK
OACVB.....	ASSOCIATIONS
Ohio Heating & Refrigeration.....	AIR CONDITIONING/HEATING
Ohio Logos, Inc.....	SIGNAGE
Ohio Magazine.....	PRINTING AND PUBLISHING
OPOC.us.....	STRATEGIC PLANNING AND CARE
Pinnacle Communications.....	COMMUNICATIONS/INTERNET/CABLE & DIRECTV
PIVOTek.....	DESIGN-BUILD CONSTRUCTION
Porter Wright Morris & Arthur LLP.....	ATTORNEYS
Proguard Pest Solutions.....	PEST PREVENTION/ELIMINATION
Red Lion Hotels Corporation.....	HOTEL BRANDS
RICOP Construction Co.....	CONSTRUCTION
Safe Floors Ohio, LLC.....	MAINTENANCE SUPPLY
Sandusky County Convention & Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
Serta Mattress Company.....	BEDDING AND MATTRESSES
Signature Worldwide.....	TRAINING
SiteMinder.....	ONLINE TRAVEL COMPANY
Standard Textile.....	LAUNDRY/LINEN SERVICES
Starwood Hotels & Resorts Worldwide, Inc.....	HOTEL BRANDS
STR.....	LODGING STATISTICS
Sysco Cleveland Inc. ....	FOOD PURVEYOR
The M & L Supply Company.....	LAUNDRY EQUIPMENT & SERVICE
The University of Akron (Hospitality Management Program).....	EDUCATION
thendesign architecture.....	ARCHITECTS/ENGINEERS
Time Warner Cable Business Class.....	COMMUNICATIONS/INTERNET/CABLE TV
Towne Park.....	PARKING & HOTEL SERVICES
Travelhost of Cleveland, Akron/Canton & Amish Ctry.....	TRAVEL PUBLICATION & APP
TrustYou.....	ONLINE TRAVEL COMPANY
Tuscarawas County Convention and Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
Visit Canton.....	CONVENTION & VISITORS BUREAUS
Visit Grove City.....	CONVENTION & VISITORS BUREAUS
Wayne County Convention & Visitors Bureau.....	CONVENTION & VISITORS BUREAUS
White Dove Mattress, LTD.....	BEDDING AND MATTRESSES
World Class Laundry & Linen, Inc.....	PURCHASING AND LAUNDRY SERVICES
Xclusive Staffing of Ohio.....	HOSPITALITY STAFFING



# WE SPEAK ENERGY SO YOU DON'T HAVE TO

Give us a call to learn how we can make today the last day you worry about your energy.

☘ **ABBIE STAIR**

IGS Energy OHLA Specialist  
astair@IGSEnergy.com  
614-659-5131



 [IGSENERGY.COM](http://IGSENERGY.COM)

WE ARE YOUR  
ASSOCIATION!



692 North High Street, Suite 212  
Columbus, Ohio 43215  
(614) 461-6462  
(800) 589-6462

[www.ohiolodging.com](http://www.ohiolodging.com)

[www.innsohio.com](http://www.innsohio.com)  
[info@ohla.org](mailto:info@ohla.org)